

evaluation agreement tool

This tool may assist individual clinical areas or whole facilities to develop robust evaluation plans for recognition and response systems. Proper evaluation will give you comprehensive information about how your recognition and response system is functioning and will help you to prioritise improvements to the system.

Use the results of your self-assessment for each essential element (self-assessment tools can be found in each chapter of the implementation guide) to help you complete your evaluation plan. Further information about evaluation strategies for the different aspects of your recognition and response system can be found in the 'evaluation' section for each task in the implementation guide. Quality measures for recognition and response systems can be found in Appendix B of the implementation guide or on the Australian Commission on Safety and Quality in Health Care web site.

A worked example for the evaluation of one system component - measurement and documentation of core physiological observations - is on the next page. This is followed by a template that can be modified for local use.

Evaluation systems must include processes for collecting and reporting data to the executive and appropriate governance committee, and for providing information to healthcare teams and rapid response providers.



ABOUT THIS TOOL

This tool is available as a Portable Document Format (PDF) file which can be saved to your desktop for direct electronic data entry or printed for use.

It has been designed for use in conjunction with the Australian Commission on Safety and Quality in Health Care publication *A Guide to Implementation of the National Consensus Statement: Essential Elements for Recognising and Responding to Clinical Deterioration* (2012).

This tool and further information about recognition and response systems can be downloaded from:

www.safetyandquality.gov.au

evaluation agreement tool ▶ worked example

Name of clinical area or facility ▶ *General medical ward*

Date ▶ *21 October 2011*

System component ▶	Evaluation methodology ▶	Tool(s) to assist with evaluation ▶	Frequency of evaluation ▶	Person responsible for evaluation and reporting ▶	Governance location for review of data and development of system improvements ▶	Communication plan for data summaries and system improvement plans
<i>Measurement of core physiological observations as per local policy</i>	<i>Chart documentation audit</i>	<i>Chart audit tool</i>	<i>Initially monthly, then extend to quarterly if compliance maintained >90% for 3 consecutive audits</i>	<i>Audit delegated to staff nurses, results collated and reported by nurse educator</i>	<i>Monthly ward senior nursing meetings Quarterly recognition and response project quality meetings</i>	<i>Discuss results at ward staff meetings Display results run chart on ward noticeboard Display quarterly hospital-wide summary report on ward noticeboard</i>
	<i>Swoop audit (chart audit with on-the-spot feedback to individuals)</i>	<i>Chart audit tool, observation and monitoring policy</i>	<i>Random swoop audits monthly</i>	<i>Nurse educator, NNM, or other nominated senior nurse</i>	<i>If poor compliance found increase frequency of regular chart audits</i>	<i>Immediately discuss variations from the policy with the individual staff responsible for the variation On-the-spot chocolate rewards for good results</i>
	<i>Clinical skills assessments</i>	<i>Clinical skills assessment - vital sign monitoring</i>	<i>Clinical skills assessment annually as part of core competency program</i>	<i>Core competency trainers</i>	<i>De-identified pass/fail results, and total number of attendees, reported to the detecting deterioration education steering group annually.</i>	<i>Discuss individual results with the staff member concerned. Develop performance improvement plan with individual and their manager if significant variation from best practice.</i>

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	Audit <input type="checkbox"/> Survey <input type="checkbox"/> Focus Group <input type="checkbox"/> Other:					
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