## AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



# On the Radar

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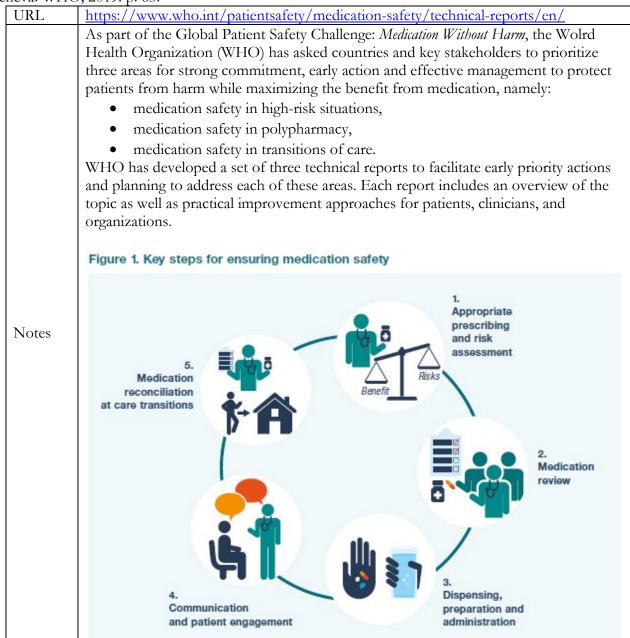
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## Reports

Medication Safety in Transitions of Care: Technical Report World Health Organization Geneva: WHO; 2019. p. 52.

Medication Safety in High-risk Situations: Technical Report World Health Organization Geneva: WHO; 2019. p. 50.

Medication Safety in Polypharmacy: Technical Report World Health Organization Geneva: WHO; 2019. p. 63.



For information on the Commission's work on medication safety, see <u>https://www.safetyandquality.gov.au/our-work/medication-safety/</u>

Right-touch assurance for sonographers based on risk of harm arising from practice Report to Health Education England Professional Standards Authority London: Professional Standards Authority for Health and Social Care; 2019. p. 73.

URL	https://www.professionalstandards.org.uk/news-and-blog/latest- news/detail/2019/07/02/right-touch-assurance-assessment-for-sonographers
Notes	news/detail/2019/07/02/right-touch-assurance-assessment-for-sonographers Report from the UK's Professional Standards Authority for Health and Social Care produced for Health Education England that assessed the risk of harm that could arise. The report notes that there are a number of inherent risks arising from sonographers' practice including from misdiagnosis and misuse of ultrasound equipment and the risks associated with carrying out what may be intimate examinations. The report examined the regulatory environment around sonographers in the UK and while finding that there is currently not a clear case for immediate statutory regulation of sonographers as a separate profession, there could be enhanced
	clinical governance and accreditation measures.

Right of everyone to the enjoyment of the highest attainable standard of physical and mental health: Report of the Special Rapporteur on the right of everyone to the enjoyment of the highest attainable standard of physical and mental health UN Human Rights Council.

Tullian Rights Council.	
URL	https://www.un.org/en/ga/search/view_doc.asp?symbol=A/HRC/41/34
	In this report, the UN's special rapporteur on the right to physical and mental health,
Notes	says that if governments truly want to stem growing rates of mental illness and
	suicide they need to reduce inequality, poverty, and social isolation. A story in
	the BMJ on the report (https://doi.org/10.1136/bmj.14521) observed 'The report
	recommends a focus on relationships and social connection and an end to "over-
	reliance on biomedical explanations of emotional distress and mental health
	conditions" and that the UN special rapporteur 'called on governments to reduce
	inequality and social exclusion and to provide better early years and school
	programmes, rapid interventions to support people with adverse childhood
	experiences, stronger workforce unionisation, and better social welfare.'

## Journal articles

Managing risk in hazardous conditions: improvisation is not enough Amalberti R, Vincent C

BMJ Quality & Safety. 2019.

DOI	https://doi.org/10.1136/bmjqs-2019-009443
Notes	<ul> <li>This paper from two eminent authors on safety in health care may provoke, as they anticipate, 'some resistance to this shiftaway form a vision of absolute safety' as they consider safety and quality in an era of stressed healthcare systems. Using a framing mechanism of proactive risk management that accepts that 'continuous changes and pressures are part of the natural life of any system', they suggest some 'principles of managing risk in difficult conditions':</li> <li>give up hope of waiting for things 'return to normal'.</li> <li>must accept that we can never eliminate all risks and hazards</li> <li>focus on expected problems and hazards</li> <li>acknowledge that the management of risk when an entire unit or organisation is stressed necessarily requires engagement and action at all managerial levels.</li> </ul>

The prevalence of healthcare associated infections among adult inpatients at nineteen large Australian acute-care public hospitals: a point prevalence survey

Russo PL, Stewardson AJ, Cheng AC, Bucknall T, Mitchell BG Antimicrobial Resistance & Infection Control 2019;8(1):114

ntimicrobial Resistance & Infection Control. 2019;8(1):114.	
DOI	https://doi.org/10.1186/s13756-019-0570-y
Notes	<ul> <li>Paper reporting on a cross sectional point prevalence study that sought to estimate the burden of healthcare associated infection (HAI) in acute adult inpatients in Australia. The study collected data on 2767 patients from 19 large acute care hospitals. The authors report finding: <ul> <li>A multi-drug resistant organism was documented for 10.3% of patients</li> <li>363 HAIs present in 273 patients</li> <li>Prevalence of patients with a HAI was 9.9% (95%CI: 8.8–11.0)</li> <li>Hospital prevalence rates ranged from 5.7% (95%CI:2.9–11.0) to 17.0% (95%CI:10.7–26.1).</li> <li>The most common HAIs were surgical site infection, pneumonia and urinary tract infection, comprising 64% of all HAIs identified.</li> </ul> </li> </ul>

For information on the Commission's work on healthcare-associated infection, see <u>https://www.safetyandquality.gov.au/our-work/healthcare-associated-infection</u>

For information on the Commission's work on antimicrobial resistance, see <u>https://www.safetyandquality.gov.au/our-work/antimicrobial-resistance</u>

"T'm Trying to Stop Things Before They Happen": Carers' Contributions to Patient Safety in Hospitals Merner B, Hill S, Taylor M

Qualitative Health Research. 2019;29(10):1508-18.

DOI	https://doi.org/10.1177/1049732319841021
	The role of the patient and their families and carers in identifying and raising safety
	and quality issues has been raised and encouraged in various ways in recent years.
	There has been concern about how this may be enabled and the possible barriers to
	such speaking out. This qualitative study reveals the concerns and experiences of a
	group of Australian carers. Based on in-depth interviews with 32 carers who had
	patient safety concerns in Australian hospitals the study found carers engaged at
Notes	varying levels of intensity. These levels were categorised as ': low ("contributing
	without concern"), moderate ("being proactive about safety"), and high ("wrestling for
	control").' Those 'carers who engaged at high intensity provided the patient with
	greater protection, but typically experienced negative consequences for
	themselves.' The author's urge that 'Carers' experiences of negative consequences
	from safety involvement need to be mitigated by practice approaches that value their
	contributions.'

For more information on the Commission's work on partnering with consumers, see <u>https://www.safetyandquality.gov.au/our-work/partnering-consumers</u>

For more information on the National Safety and Quality Health Service (NSQHS) Standards, including the Partnering With Consumers standard, see <u>https://www.safetyandquality.gov.au/standards/nsqhs-standards</u>

Polypharmacy among older Australians, 2006–2017: a population-based study Page AT, Falster MO, Litchfield M, Pearson S-A, Etherton-Beer C Medical Journal of Australia. 2019;211(2):71-5.

	<u></u>	
DOI	<u>https://doi.org/10.5694/mja2.50244</u>	
Notes	According to this study, older Australians are highly medicated, with 36.1% of people aged 70 or receiving 5 or more prescription medicines on a continuous basis – nearly 1 million people. Polypharmacy was highest in 85-89 year olds, at 46%. Around 6% were regularly receiving 10 or more medicines. Over the counter and private prescription medicines were not included. The authors note that reducing polypharmacy is a World Health Organization global patient safety challenge, due to the associated risk of adverse effects.	

For information on the Commission's work on medication safety, see <a href="https://www.safetyandquality.gov.au/our-work/medication-safety/">https://www.safetyandquality.gov.au/our-work/medication-safety/</a>

*Improving the delivery of primary care for older people* Pond CD, Regan C Medical Journal of Australia. 2019;211(2):60-2.e1.

Safety issues at transitions of care: consultation report on pain points relating to clinical systems Australian Commission on Safety and Quality in Health Care Sydney: ACSOHC 2017

Sydney: ACSQHC, 2017. Pond and Regan http

	Pond and Regan https://doi.org/10.5694/mja2.50236
DOI	ACSQHC https://www.safetyandquality.gov.au/our-work/e-health-safety/safety-
	issues-transitions-care-pain-points-relating-clinical-systems
	Pond and Regan outline a number of ways that primary care could be strengthened to
	improve the care of older people, noting that the almost a quarter of emergency
	departments are elderly, but this is not the ideal place for their care. A number of
	systemic factors are described to support better comprehensive and multidisciplinary
Notes	care. The authors note that "Quality care requires that hospitals admit older people
	promptly if required and for as short a time as possible. It should not be derailed by
	concerns about bed-blocking, and step-down facilities for discharge should be made
	more available", and refers to the Commission's report on safety issues at transitions
	of care

## Journal of Health Services Research & Policy Volume: 24. Number: 3 (July 2019)

01uiiie. 24, 19u	Junic. 24, Number. 5 (July 2017)	
URL 1	https://journals.sagepub.com/toc/hsrb/24/3	
1	<ul> <li>A new issue of the <i>Journal of Health Services Research &amp; Policy</i> has been published.</li> <li>Articles in this issue of the <i>Journal of Health Services Research &amp; Policy</i> include:</li> <li>Editorial: Inspecting the inspectors – does external review of health services provide value for money? (Trevor A Sheldon)</li> <li>How not to waste a crisis: a qualitative study of problem definition and its consequences in three hospitals (Graham Martin, Piotr Ozieranski, Myles Leslie, and Mary Dixon-Woods)</li> <li>A quasi-experimental evaluation of an intervention to increase palliative medicine referral in the emergency department (Eoin Tiernan, John Ryan, Mary Casey, Aine Hale, Valerie O'Reilly, Millie Devenish, Barbara Whyte, Siobhan Hollingsworth, Olga Price, Ian Callanan, Declan Walsh, Charles Normand, and Peter May)</li> </ul>	

•	<b>Unmet dental care needs</b> in South Korea: how do they differ by insurance system? (Xianhua Che, Minsung Sohn, and Hee-Jung Park)
•	<b>Health needs, utilization of services and access to care</b> among Medicaid and uninsured patients with <b>chronic disease</b> in health centres (Hailun Liang, May A. Beydoun, and Shaker M. Eid)
•	The <b>effect of external inspections on safety in acute hospitals</b> in the National Health Service in England: A controlled interrupted time-series analysis (Ana Castro-Avila, Karen Bloor, and Carl Thompson)
•	Individual and environmental determinants of <b>burnout among nurses</b> (Clare S. Rees, Robert Eley, Rebecca Osseiran-Moisson, Karen Francis, Lynette Cusack, Brody Heritage, and Desley Hegney)
•	The challenge of determining <b>appropriate care</b> in the era of patient-centered care and rising health care costs (Ian Coulter, Patricia Herman, Gery Ryan, Lara Hilton, and Ron D. Hays)
•	Medical assistance in dying: implications for health systems from a scoping review of the literature (Jamie K Fujioka, Raza M Mirza, Christopher A Klinger, and Lynn P McDonald)

*Healthcare Policy* Volume 14, Number 4, 2019

URL	https://www.longwoods.com/publications/healthcare-policy/25854/1/vol14-no4-
UKL	2019
	A new issue of <i>Healthcare Policy</i> has been published with the theme ' <b>Nothing About</b> <b>Me Without Me</b> '. Articles in this issue of <i>Healthcare Policy</i> include:
	Editorial: Nothing About Me Without Me (Jennifer Zelmer)
Notes	• Achieving the Goals of <b>Dementia Plans</b> : A Review of Evidence-Informed Implementation Strategies (Matthew Hacker Teper, Claire Godard-Sebillotte and Isabelle Vedel)
	• Enabling <b>Patient Portals to Access Primary Care Medical Records</b> : Maximizing Collaboration in Care Between Patients and Providers (Iris Gorfinkel and Joel Lexchin)
	• Deliberating as a <b>Public Representative or as a Potential User</b> ? Two Complementary Perspectives that Should Inform Health Innovation Policy (Pascale Lehoux and Sébastien Proulx)
	<ul> <li>Policies for Deprescribing: An International Scan of Intended and Unintended Outcomes of Limiting Sedative-Hypnotic Use in Community- Dwelling Older Adults (James Shaw, Andrea L Murphy, Justin P Turner, David M Gardner, James L Silvius, Z Bouck, D Gordon and C Tannenbaum)</li> </ul>
	• Is Assisted Peritoneal Dialysis a Solution for Northern Manitoba? (Josée G. Lavoie, James Zacharias, Joseph Kaufert, Nicholas Krueger, Kathi Avery Kinew, Lorraine Mcleod and Caroline Chartrand)
	The Impact of the Ontario Fertility Program on <b>Duplicate Fertility Consultations</b> (Angela Assal, Claire Ann Jones, Tamas Gotz and B R Shah)

# Journal for Healthcare Quality Vol. 41, No. 4, July/August 2019

URL	4, July/August 2019 https://journals.lww.com/jhqonline/toc/2019/07000
	A new issue of the Journal for Healthcare Quality has been published. Articles in this issue
	of the Journal for Healthcare Quality include:
	Association of Magnet Nursing Status With Hospital Performance on Nationwide Quality Metrics (Matthew R Boylan, Kelly I Suchman, Helen
	Korolikova, James D Slover, Joseph A Bosco, III)
	<ul> <li>Understanding the High Frequency Use of the Emergency Department for Patients With Chronic Pain: A Mixed-Methods Study (Brittany A Glynn, Madeleine Brulé, Samantha L Kenny, Eve-Ling Khoo, Yaadwinder Shergill, Catherine E Smyth, Patricia A Poulin</li> </ul>
	• Impact of a Resident-Centered Interprofessional Quality Improvement
	Intervention on Acute Care Length of Stay (Megan Walker, Lindsey Gay,
	Glynda Raynaldo, Hans Von Marensdorff, Jeffrey T Bates, Joan A Friedland, Jung Hyun Park, Ekaterina Kehl, Bryan Sowers, Sivasubramanium Bhavani, Charlie Lan, Biykem Bozkurt, Diana E Stewart, Molly J Horstman)
	Multidisciplinary Approach to Improve Sepsis Outcomes (Andrew
	MacMillan, David Rudinsky, Gena Han, John O Elliott, Kim Jordan)
Notes	• Predictors of 30-day Postdischarge Readmission to a Multistate National
	Sample of State Psychiatric Hospitals (Glorimar Ortiz)
	• <b>Patients' Perspectives</b> on Reasons for <b>Unplanned Readmissions</b> (Amy M LeClair, Megan Sweeney, G H Yoon, J C Leary, S N Weingart, K M Freund)
	• Improving Colorectal Cancer Screening Rates in Patients Referred to a
	Gastroenterology Clinic (Benjamin L Bick, Mustapha El-Halabi, Keaton R Jones, Charles J Kahi, Nabil F Fayad)
	• Consumers' Association of Hospital Reputation With Healthcare Quality (Justin B Ziemba, Steven Arenberg, Holly Reustle, M E Allaf, D Haldeman)
	Readmission of High-Risk Discharged Patients at a Tertiary Hospital in Korea (Young Man Kim, Taehee Lee, Hyun Joo Lee, You Lee Yang, E G Oh)
	<ul> <li>Oregon's Coordinated Care Organization Experiment: Are Members' Experiences of Care Actually Changing? (Bill J Wright, Natalie Royal, Lauren Broffman, Hsin-Fang Li, Kristen Dulacki)</li> </ul>
	Workforce Competencies for Healthcare Quality Professionals: Leading Quality-Driven Healthcare (Karen Schrimmer, Nidia Williams, Stephanie Mercado, Jennifer Pitts, Shea Polancich)

## International Journal for Quality in Health Care online first articles

URL	https://academic.oup.com/intqhc/advance-articles
	International Journal for Quality in Health Care has published a number of 'online first'
	articles, including:
Notes	• Determinants of place of death for end-stage cancer patients: evidence
	from China (Zhong Li; Shan Jiang; Chengzhong Xu; Fangfang Lu; Ruibo He;
	Zijin Pan; Pei Zhang; Liang Zhang)

### BMJ Quality and Safety online first articles

URL	https://qualitysafety.bmj.com/content/early/recent
	BMJ Quality and Safety has published a number of 'online first' articles, including:
	• Effect of hands-on interprofessional simulation training for local
	emergencies in Scotland: the THISTLE stepped-wedge design randomised
	controlled trial (Erik Lenguerrand, Cathy Winter, Dimitrios Siassakos, Graeme
	MacLennan, Karen Innes, Pauline Lynch, Alan Cameron, Joanna Crofts,
	Alison McDonald, Kirsty McCormack, Mark Forrest, John Norrie, Siladitya
	Bhattacharya, Tim Draycott)
	• The discontinuation of contact precautions for methicillin-resistant
Notes	Staphylococcus aureus and vancomycin-resistant Enterococcus: Impact
	upon patient adverse events and hospital operations (Gregory M Schrank,
	Graham M Snyder, Roger B Davis, Westyn Branch-Elliman, Sharon B Wright)
	• Assessing the <b>safety of electronic health records</b> : a national longitudinal
	study of medication-related decision support (A Jay Holmgren, Zoe Co, Lisa
	Newmark, Melissa Danforth, David Classen, David Bates)
	• Editorial: Connecting simulation and quality improvement: how can
	healthcare simulation really improve patient care? (Victoria Brazil, Eve Isabelle
	Purdy, Komal Bajaj)

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