Clinical Scenario

Emergency Record Access

Jill

Jill was taken to an emergency department in Western Sydney following an MVA. She sustained significant injuries and could not communicate with ED staff. Using Jill's identifiers found in her belongings, the emergency physician was able to determine that Jill had a My Health Record. Jill had also set a Record Access Code (RAC) on her My Health Record. The physician utilised the Emergency Record Access (or "break glass") feature in order to view information in Jill's record.

The consultant finds a number of **event summaries** located in Jill's My Health Record. The ED team also discover she identifies as Jehovah's Witness and there is **advance care planning documents** in her record.

A previous **discharge summary** from a hospital admission documents a conversation with Jill and a clinician about her stance on receipt of blood and blood products and her wishes for end-of-life care.

Using this information in the My Health Record, the ED team can quickly make an informed decision about Jill's care that may not have been previously possible.

For more information:
www.myhealthrecord.gov.au or 1800 723 471

Australian Government
Australian Digital Health Agency

My Health Record