

# Delivering and supporting comprehensive end-of-life care



## PROCESSES OF CARE

Delivering comprehensive end-of-life care

1

Patient-centred care communication and shared decision making

2

Teamwork and coordination of care

3

Components of care

4

Use of triggers to recognise patients approaching the end of life

5

Response to concerns



## ORGANISATIONAL PREREQUISITES

Supporting comprehensive end-of-life care

6

Leadership and governance

7

Education and training

8

Supervision and support for multidisciplinary team members

9

Evaluation, audit and feedback

10

Systems to support high-quality care

