

Australian Public Service **Employee Census 2021**10 May–11 June





Highlights Report ACSQHC



CONTENT							
	Page						
Exploring your results	2						
Employee Engagement: Say, Stay, Strive	3						
Leadership	4						
Communication and Change	6						
Workplace Conditions	7						
Inclusion	10						
Enabling Innovation	11						
Wellbeing Policies and Support	12						
Wellbeing	13						
Performance	15						
Retention	17						
Unacceptable Behaviour	19						
Demographics	22						
Agency Position	24						
Suggested Questions to Focus On	25						
Time to Take Action	26						
Guide to this Report	27						

RESPONSES: 90 of 125

RESPONSE RATE: 72%



EXPLORING YOUR RESULTS



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.

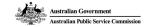


Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2021 APS employee census PAGE 02.

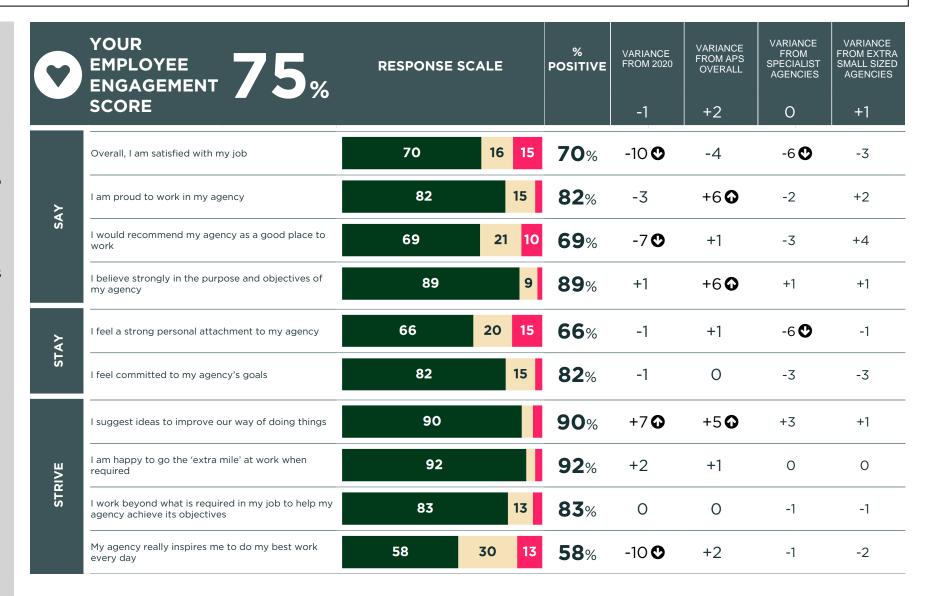


EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT SCORES
AREN'T JUST ABOUT
HOW MUCH PEOPLE
LIKE WORKING FOR
AN AGENCY. IT IS A
MEASURE OF THE
EMOTIONAL
CONNECTION AND
COMMITMENT
EMPLOYEES HAVE TO
WORKING FOR THE
AGENCY.



KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 03.

LEADERSHIP

IMMEDIATE SUPERVISOR	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	65	19 16	65 %	-14 👁	-14 O	-14 👁	-11 👁
My supervisor can deliver difficult advice whilst maintaining relationships	67	15 18	67 %	-6 •	-11 👁	-11 👁	-9 ©
My supervisor invites a range of views, including those different to their own	72	13 16	72 %	-	-8 0	-9♥	-80
My supervisor encourages my team to regularly review and improve our work	80	16	80%	+2	0	+1	+1
My supervisor is invested in my development	61	17 22	61%	-7 •	-13 ❷	-12 ♥	-12 O
My immediate supervisor encourages me	66	18 16	66%	-8♥	-10 O	-11 ♥	-10 👁
My supervisor ensures that my workgroup delivers on what we are responsible for	80	15	80%	-8♥	-7 •	-7♥	-4
My supervisor provides me with helpful feedback to improve my performance	61	21 18	61%	-	-13 ூ	-12 ♥	-10 👁

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

PAGE 04.

Positive Neutral Negative



LEADERSHIP

IMMEDIATE SES MANAGER	RESPONSE SCALI	Ξ	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	65 14	21	65 %	-6♥	-2	-1	0
My SES manager presents convincing arguments and persuades others towards an outcome	62 26	13	62 %	-	+1	0	-4
My SES manager promotes cooperation within and between agencies	67	26	67 %	-7 ©	+1	+1	-4
My SES manager encourages innovation and creativity	53 25	22	53 %	-	-11 👁	-10 👁	-13 👁
My SES manager creates an environment that enables us to deliver our best	55 24	21	55 %	-	-7 •	-7 •	-8 ©
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	79	15	79 %	+1	+6�	+4	+1
ALL SES	RESPONSE SCALI	Ξ	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
In my agency, the SES work as a team	55 27	18	55 %	-7 ♥	+2	+2	-3
In my agency, the SES clearly articulate the direction and priorities for our agency	63 22	16	63 %	-6♥	+3	+4	+2

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 05.

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

KEY



Positive Neutral Negative

COMMUNICATION AND CHANGE

	RESPO	NSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My supervisor communicates effectively	68	14 18	68%	- 15 ♥	-14 O	-14 O	-11 👁
My SES manager communicates effectively	62	17 21	62 %	-11 👁	-8 O	-8 ©	-6♥
In my agency, communication between SES and other employees is effective	52	23 24	52 %	-12 O	+1	+4	0
Internal communication within my agency is effective	63	14 24	63%	-3	+5♠	+4	+6 ☆
When changes occur, the impacts are communicated well within my workgroup	63	16 21	63%	-14 O	-3	-5♥	-2
Staff are consulted about change at work	38	32 30	38 %	-17 	-7♥	-7 ⊙	-8♥
Change is managed well in my agency	38	30 33	38 %	-20♥	-5♥	-4	-4

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 06.

WORKPLACE CONDITIONS

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My job gives me opportunities to utilise my skills	84	10	84%	-2	0	-4	-3
I have a choice in deciding how I do my work	69	19 11	69%	-4	+8 ₽	-4	-4
Where appropriate, I am able to take part in decisions that affect my job	65	15 20	65%	-	-2	-7 ♥	-7 •
I am clear what my duties and responsibilities are	80	17	80%	-2	+1	+1	+6♠
I am satisfied with the recognition I receive for doing a good job	63	16 22	63%	-7 O	-4	-6♥	-5♥
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	70	18 11	70 %	+3	+5 ⊕	+7 •	+1
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	53	18 29	53 %	-26♥	-24♥	-27 ♥	-23♥
I am satisfied with the stability and security of my job	61	12 27	61%	-14 👁	-19 ♥	-16 ♥	-13 ♥
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	52	18 30	52 %	-	-24 O	-29 ©	-24 ©

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



Australian Government
Australian Public Service Commission

2021 APS employee census PAGE 07.

WORKPLACE CONDITIONS

	RESPONSE S	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel a strong personal attachment to the APS	57	33 10	57 %	+2	-6♥	Ο	+4
I understand how my role contributes to achieving an outcome for the Australian public	86	8	86%	-1	-4	-5♥	-2
I believe strongly in the purpose and objectives of the APS	84	14	84%	0	+2	+4	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 08.

WORKPLACE CONDITIONS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
What best describes your current workload?						
Well above capacity - too much work		23%	+1	-2	-3	-4
Slightly above capacity – lots of work to do		56%	+1	+15 ♠	+13 🚱	+14 🐼
At capacity – about the right amount of work to do		19%	-5♥	-9 0	-7 ©	-6♥
Slightly below capacity – available for more work		1%	+1	-4	-4	-4
Well below capacity - not enough work		1%	+1	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





INCLUSION

	RESPONSE SC	CALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	71	18 10	71 %	-7 ©	-8♥	-10 👁	-4
My supervisor actively supports people from diverse backgrounds	68	24 8	68%	-	-12 ♡	- 12 ♥	-80
I receive the respect I deserve from my colleagues at work	73	19 8	73 %	-1	-8 0	-7 •	-6 •

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



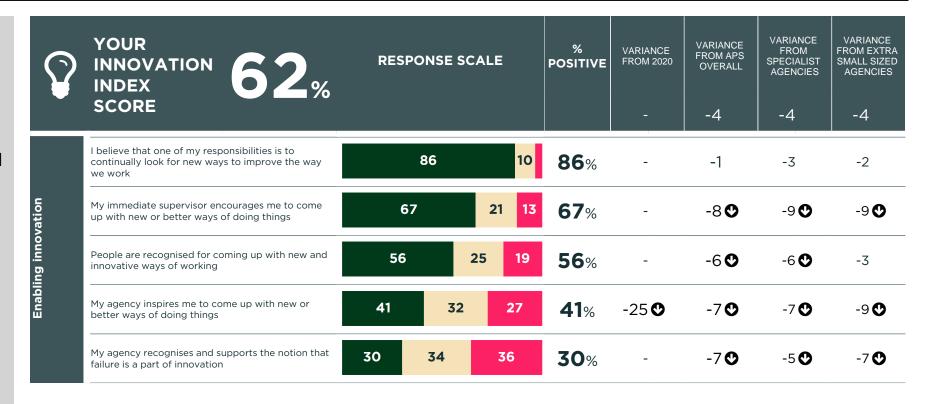
2021 APS employee census PAGE 10.

ENABLING INNOVATION



ENABLING INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



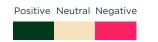
KEY

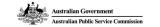


AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





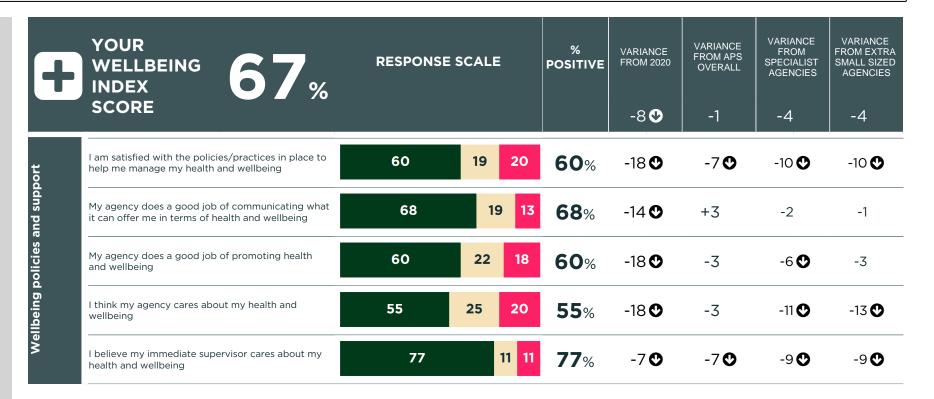
2021 APS employee census PAGE 11.

WELLBEING POLICIES AND SUPPORT



WELLBEING

THE WELLBEING
SCORE PROVIDES A
MEASURE OF THE
PRACTICAL AND
CULTURAL
ELEMENTS THAT
ALLOW FOR A
SUSTAINABLE AND
HEALTHY WORKING
ENVIRONMENT.



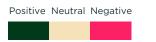
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





2021 APS employee census PAGE 12.

WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
How often do you find your work stressful?						
Always		9%	-	+3	+5•	+4
Often		28%	-	0	+2	0
Sometimes		43%	-	-5♥	-7♥	-4
Rarely		18%	-	+2	+1	0
Never		1%	-	-1	-1	-1
To what extent is your work emotionally demanding	?					
To a very large extent		8%	+2	0	+2	+2
To a large extent		22%	+5♠	-1	+2	+1
Somewhat		34 %	-3	-5♥	-6♥	-6♥
To a small extent		26%	+60	+5 0	+2	+4
To a very small extent		9%	-10 👁	+2	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 13.

WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
I feel burned out by my work						
Strongly agree		10%	+1	+1	+2	+3
Agree		23%	-4	-2	0	-2
Neither agree nor disagree		27 %	-5♥	-4	-3	-2
Disagree		28%	+11 🚱	0	-2	-1
Strongly disagree		12%	-2	+5 ♦	+4	+2
In general, would you say that your health is:						
Excellent		18%	-	+6 	+5♠	+5♠
Very good		35 %	-	0	-1	-2
Good		25 %	-	-10 🔮	-9 0	-8 🔮
Fair		18%	-	+4	+5 0	+50
Poor		3 %	-	0	0	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
In the last month, please rate your workgroup's overall performance:						
Excellent		33 %	-	+60	+4	+60
Very good		53%	-	-2	-2	-5♥
Average		13%	-	-3	-1	-1
Below average		0%	-	-2	-2	-1
Well below average		1%	-	0	+1	0
In the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		31 %	-	+15 🐼	+14 🐼	+12 🐼
Very good		55%	-	-1	-2	-1
Average		13%	-	-11 💇	-80	-7 ♥
Below average		0%	-	-3	-3	-4
Well below average		1%	-	0	0	0

KEY

6

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 15.



PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	89 9	89%	-4	+80	+5♠	+1
My workgroup has the tools and resources we need to perform well	76 13 11	76 %	-5♥	+13 🚱	+14 🐼	+15 🕜
The people in my workgroup use time and resources efficiently	82 8 10	82%	0	+5♠	+2	+2
My workgroup can readily adapt to new priorities and tasks	85 8	85%	+1	-1	-1	-1
The people in my workgroup cooperate to get the job done	88	88%	-2	0	-1	-1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 16.

RETENTION



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
Which of the following statements best reflects your urrent position?	current thoughts about working in your					
I want to leave my position as soon as possible		11%	-	+2	+3	+1
I want to leave my position within the next 12 months		20%	-	-3	-1	-3
I want to stay working in my position for the next one to two years		49%	-	+13 🐼	+10 🐼	+4
I want to stay working in my position for at least the next		20			10.0	
three years		20%	-	-12 O	-12 💇	-2
What best describes your plans involved with leaving	your current position?	8%	-	-12 © +2	+2	+4
What best describes your plans involved with leaving	your current position?		- - -	-		
Vhat best describes your plans involved with leaving	your current position?	8%	- - -	+2	+2	+4
Vhat best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency	your current position?	8% 15%	- - - -	+2 -26 ♥	+2 -13 ♥	+4
Vhat best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	your current position?	8% 15% 31%	- - - -	+2 -26 ♥ +6 ♦	+2 -13 © -2	+4 +4 -13 ©

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 17.



RETENTION



EMPLOYEES WHO WANTED TO LEAVE WERE ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE THREE **REASONS FOR** LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
What is the primary reason behind your desire to leave your current position? (3 highest responses):					
There is a lack of future career opportunities in my agency	15%	-	-	-	-
I am not satisfied with the work	15%	-	-	-	_
Other	15%	-	-	-	-

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
During the last 12 months and in the course of you discrimination on the basis of your background or						
Yes		3 %	-8 ♥	-80	-6♥	-4
No		97%	+80	+80	+60	+4
Did this discrimination occur in your current agen	cy?					
Yes		100%	+11 🐼	+60	+80	+13 🐼
No		0%	0	-6♥	-8♥	-13 👁

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2021 APS employee census PAGE 19.

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

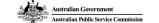
ONLY THE THREE
TYPES OF
HARASSMENT OR
BULLYING WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
During the last 12 months, have you been subjected workplace?	to harassment or bullying in your current					
Yes		11%	0	-1	+2	0
No		75 %	-7 ©	-7 ♥	-10 👁	-7 O
Not sure		14%	+70	+80	+80	+7 6
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures		22%	-	-11 👁	-80	-9 0
It was reported by someone else		11%	-	+4	+5♠	+5♠
I did not report the behaviour		67 %	-	+80	+3	+4

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2021 APS employee census PAGE 20.

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

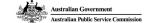
ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
Excluding behaviour reported to you as part of yo witnessed another APS employee in your agency or may be serious enough to be viewed as corruption	engaging in behaviour that you consider					
Yes		2%	-2	-2	-1	-3
No		91%	-2	+1	+1	+5♠
Not sure		5 %	+3	0	0	-2
Would prefer not to answer		2%	0	0	0	0
Did you report the potentially corrupt behaviour?						
I reported the behaviour in accordance with my agency policies and procedures	s	0%	-	-20♥	-14 O	-16 ூ
It was reported by someone else		0%	-	-15 ♥	-9♥	-16 ♡
I did not report the behaviour		100%	-	+350	+23 🚳	+33 🚳

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2021 APS employee census PAGE 21.

DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
low do you describe your gender?						
Man or male		18%	-1	-19 🔮	-24 O	-12 🗸
Woman or female		78 %	+60	+19 🔷	+24 🕥	+13 🐼
Non-binary		0%	-	0	-1	0
l use a different term		0%	-	0	0	-
Prefer not to say		4%	-5 O	+1	+1	0
o you identify as an Australian Aboriginal and/or Torres Strait Islander person?						
Yes		0%	0	-4	-2	-2
No		100%	+1	+4	+2	+2
o you have an ongoing disability?						
Yes		6%	+50	-4	-1	-1
No		94%	-5♥	+4	+1	+1

AT LEAST 5 PERCENTAGE POINTS GREATER THAN

COMPARATOR

2021 APS employee census PAGE 22.

KEY

Australian Government

Australian Public Service Commission

DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTR SMALL SIZE AGENCIES
Do you have carer responsibilities?						
Yes		51 %	-1	+11 🐼	+11 🐼	+12 🐼
No		49%	+1	-11 🗷	-11 👁	-12 🗸
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes		10%	+3	+3	+2	+1
No		90%	-3	-3	-2	-1
n which country were you born?						
Australia		73 %	-	-4	-3	-5♥
Other country		27 %	-	+4	+3	+5♠
Do you speak a language other than English at home?						
No, English only		79 %	-	-2	-3	-6 🗸
Yes, other		21%	-	+2	+3	+6

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



AGENCY POSITION

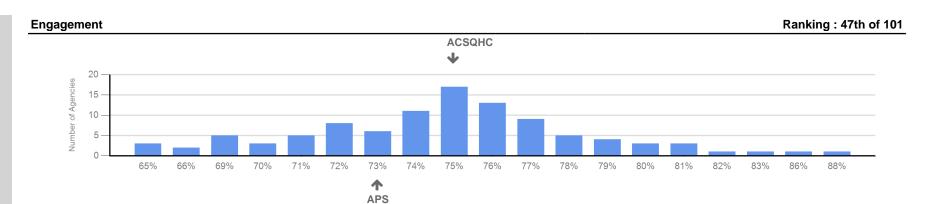


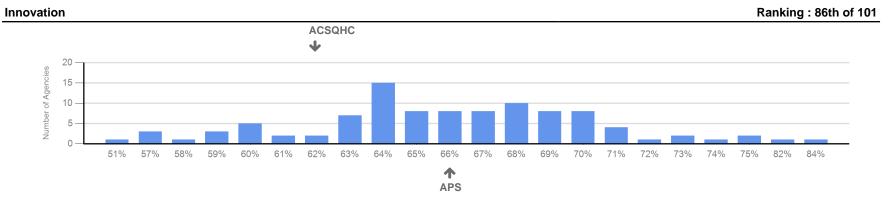
AGENCY POSITION

THESE GRAPHS DISPLAY
THE OVERALL INDEX
SCORE OF EACH AGENCY
FOR THE EMPLOYEE
ENGAGEMENT,
WELLBEING AND
INNOVATION INDICES.
THESE ARE TO ASSIST
YOU TO SEE WHERE
YOUR AGENCY SITS IN
COMPARISON TO THE
OVERALL APS INDEX
SCORE AND THE SCORES
OF OTHER AGENCIES.

ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS VALUES ARE NOT CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.





2021 APS employee census PAGE 24.

SUGGESTED QUESTIONS TO FOCUS ON

4	0	
	1	
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WHAT TO FOCUS ON?

THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.

THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.

SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.

DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.

	T 5 PERCENTAGE POINTS R THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM SPECIALIST AGENCIES	VARIANCE FROM EXTRA SMALL SIZED AGENCIES
.1	I am satisfied with the recognition I receive for doing a good job	63 %	-7 ⊙	-4	-60	-5 ⊙
.2	My SES manager promotes cooperation within and between agencies	67 %	-7 o	+1	+1	-4
.3	My supervisor ensures that my workgroup delivers on what we are responsible for	80%	-80	-7 o	-7 o	-4
.4	Where appropriate, I am able to take part in decisions that affect my job	65%	-	-2	-7 º	-7 o
.5	My supervisor engages with staff on how to respond to future challenges	65%	-140	-140	-140	-110
.6	My SES manager presents convincing arguments and persuades others towards an outcome	62 %	-	+1	0	-4

2021 APS employee census PAGE 25.



TIME TO TAKE ACTION

₩	CELEBRATE
What things do we do well?	
THINK ABOUT HOW WE CAN BUILD ON OUR ST WHAT WE ARE GOOD AT.	RENGTHS AND LEARN FROM

Q	INVESTIGATE FURTHER WITH OUR TEAMS
_	other opportunities coming out that we want to explore further?

HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN

MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?

<u>~</u>	OPPORTUNITIES
Areas we need plans:	d to focus on and turn into actior



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

2021 APS employee census

PAGE 26.

Australian Government

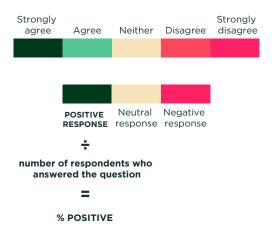
Australian Public Service Commission

Australian Public Service Commission

GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL		
NUMBER OF RESPONSES	151	166	176	96	24	613		
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%		
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%		
NUMBER OF POSITIVE	151 + 166 = 317							
% POSITIVE	317 ÷ 613 = 52%							

ANONYMITY

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

2021 APS employee census PAGE 27.

