AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



On the Radar

Issue 538 22 November 2021

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Consultation on Draft National Safety and Quality Mental Health Standards for Community Managed Organisations

https://www.safetyandquality.gov.au/our-work/mental-health/national-safety-and-quality-mentalhealth-standards-community-managed-organisations

The Australian Commission on Safety and Quality in Health Care has released the draft National Safety and Quality Mental Health (NSQMH) Standards for Community Managed Organisations (CMOs).

The Commission is requesting input from CMOs, consumers, carers, members of the CMO workforce and other stakeholders to help shape the development of the standards before they are finalised and published in 2022.

Feedback can be provided via participation in a focus group or a written submission.

The Commission is holding a series of online focus groups between November and December 2021. The focus groups will be facilitated by David McGrath, Executive Lead, Mental Health Standards, and will give stakeholders an opportunity to discuss the NSQMH Standards for CMOs, provide feedback and ask questions.

Find out more and register to attend a focus group at <u>https://www.eventbrite.com.au/o/australian-commission-on-safety-and-quality-in-health-care-32829455729</u>

The consultation is open until midnight (AEDT) on Friday 21 January 2022.

Reports

Delayed hospital handovers: Impact assessment of patient harm Association of Ambulance Chief Executives

London: Association of Ambulance Chief Executives; 2021. p. 43.

DOI <u>https://aace.org.uk/news/handover-harm</u>	<u>1</u>
NotesThe delayed handover from ambulance to have consequences for patients, particularl report from the UK's Association of Amb undertaken in all ten English NHS ambula of a sample of cases from 4 January 2021. ambulance clinician to hospital clinician was 	hospital (sometimes termed "ramping") can ly when those delays are prolonged. This pulance Chief Executive. The assessment was ance services with a structured clinical review The report found that when handover from yas delayed beyond 60 minutes some 85% of ly experienced some level of harm; 53% low

Journal articles

Non-biomedical factors affecting antibiotic use in the community: a mixed-methods systematic review and meta-analysis Sun R, Yao T, Zhou X, Harbarth S, Lin L

Sun R, Y	ao T, Zhou X, Harbarth S, Lin L
Clinical I	ficrobiology and Infection. 2021 [epub].
DO	https://doi.org/10.1016/j.cmi.2021.10.017
Note	This systematic review and meta-analysis sought to examine the non-biomedical factors that influence the use of antibiotics. Based on 71 articles, the analyse reveal that 'Prevalent non-prescription antibiotic uses and irresponsible prescriptions were
L	

weak supply chains. Analysis also revealed that 'attitudes towards self-medication with
antibiotics, relatives having medical backgrounds, older age, living in rural areas, and
storing antibiotics at home to be risk factors for self-medication with antibiotics.'

Infection control in the intensive care unit: expert consensus statements for SARS-CoV-2 using a Delphi method Nasa P, Azoulay E, Chakrabarti A, Divatia JV, Jain R, Rodrigues C, et al The Lancet Infectious Diseases. 2021 [epub].

DOIhttps://doi.org/10.1016/S1473-3099(21)00626-5Using a Delphi process, multidisciplinary experts, including those and middle-income countries, reached broad consensus on infect for SARS-CoV-2 in intensive care units. Key messages include:• Patients with COVID-19 should be separated from othe • Health-care workers should be vaccinated against COVI personal protective equipment, including an N95 mask a routine care of patients with COVID-19• Routine testing of health-care workers for SARS-CoV-2	etion control measures er patients D-19 and wear full and face shield for infection is not
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routine care of patients with COVID-19Routine testing of health-care workers for SARS-CoV-2	infection is not
• Routine testing of health-care workers for SARS-CoV-2	
e	
recommended	
Hand hygiene, infection control surveillance, antimicrob	ial stewardship,
environmental disinfection, and waste separation should	be carried out as for
patients without COVID-19	
Ideal practice might be amended if facilities or equipment	ıt are unavailable.
	95 mask, surgical gloves, and goggles or a face shield
	's ce shield are acceptable face protection for routine
together with at least a metre distance between beds 3 Optimal design requirements of an AIIR include negative differential pressure and six or more air changes per hour	ges, extended use of an N95 mask during a single ed over other strategies
4 Telemedicine ICU or remote monitoring can be used if available, to limit 4 Steps for performing a	sterile procedure should include doffing of existing donning fresh PPE with sterile gown and gloves
Notes	
	e practised after removing used gloves and before
without COVID-19 during the same shift 7 When symptomatic, or in case of unprotected exposure to a patient with	gloves between patients
COVID-19, health-care workers (whether or not vaccinated against COVID-19) should be tested for COVID-19 infection and isolated	
8 All health-care workers should be vaccinated against SARS-CoV-2	
Visiting policy	
9 A reduced visiting policy (limited by number of visits, duration, people, or 6 Depending on available	smission-based precautions e resources, transmission-based precautions for a VID-19 should be discontinued either 20 days from
should be followed the onset of symptoms	or at 10 days from the onset of symptoms with of symptoms and two negative RT-PCR reports
AGPs	
10 Intensivists and nurses working in ICUs should be directly involved in the surveillance of infection control practices 7 Nebulisation, high-flow bag mask ventilation, t	r nasal oxygen therapy, non-invasive ventilation, rracheal intubation, open suctioning (oral or
tracheostomy should b	
	be performed in Aliks ould be performed using a videolaryngoscope if experienced airway operator available, wearing
Antimicrobial stewardship 11 The principles of judicious use of antibiotics (antimicrobial stewardship) appropriate PPE, to inc aerosol transmission	crease first-pass intubation success and reduce
	suction system, and a ventilatory circuit with filters should be considered to prevent aerosol
11 The timing of tracheos	stomy to facilitate weaning from invasive mechanical the same as in patients without COVID-19;
Waste management, cleaning, and disinfection	stomy (with or without bronchoscopy) should be the feasible
the preferred of the pr	procedures (eg, bronchoalveolar lavage and protected ld be performed as for patients without COVID-19
method of cleaning, both during patient stay and following discharge	

Associations of person-related, environment-related and communication-related factors on medication errors in public and private hospitals: a retrospective clinical audit

Manias E, Street M, Lowe G, Low JK, Gray K, Botti M BMC Health Services Research. 2021;21(1):1025.

DOI	https://doi.org/10.1186/s12913-021-07033-8
Notes	 The aim of the study reported here was to determine the associations of person-related, environment-related and communication-related factors on the severity of medication errors. This study examined medication errors in two Australian services comprising 16 hospitals. One health service was a private, non-profit organisation comprising nine hospitals, while the other was a public organisation involving seven hospitals. The study was a retrospective clinical audit of 11,540 medication errors that was undertaken over an 18-month period. Findings included: Medication errors caused by doctors, or by pharmacists, or by patients or families compared to those caused by nurses or midwives were significantly associated with reduced odds of possibly or probably harmful medication errors. The presence of double-checking of medication orders compared to single-checking was significantly associated with reduced odds of possibly or probably harmful medication errors. The presence of electronic systems for prescribing and dispensing were significantly associated with reduced odds of possibly or probably harmful medication errors compared to the absence of these systems. Insufficient counselling of patients, movement across transitions of care, presence of interruptions, presence of covering personnel, misread or unread orders, informal bedside conversations, and problems with clinical handovers were associated with increased odds of medication errors causing possible or probable harm. Patients or families were involved in the detection of 1100 (9.5%) medication errors.

For information on the Commission's work on medication safety, see https://www.safetyandquality.gov.au/our-work/medication-safety

BMJ Quality & Safety

December 2021 - Volume 30 - 12

URLhttps://qualitysafety.bmj.com/content/30/12A new issue of BMJ Quality & Safety has been published. Many of the papers in this issue have been referred to in previous editions of On the Radar (when they were released online). Articles in this issue of BMJ Quality & Safety include:•Editorial: Addressing quality in surgical services in sub-Saharan Africa: hospital context and data standardisation matter (Tihitena Negussie Mammo, Thomas G Weiser)•Editorial: Diagnostic errors and harms in primary care: insights to action (Greg Rubin, Ashley N D Meyer)•Editorial: Interruptive alerts: only one part of the solution for clinical decision support (Yogini H Jani, Bryony Dean Franklin)•Improving surgical quality in low-income and middle-income countries: why do some health facilities perform better than others? (Shehnaz Alidina, Pritha Chatterjee, Noor Zanial, Sakshie Sanjay Alreja, Rebecca Balira, David Barash, Edwin Ernest, Geofrey Charles Giiti, Erastus Maina, Adelina Mazhiqi, Rahma Mushi, Cheri Reynolds, Meaghan Sydlowski, Florian Tinuga, Sarah	ceceniber 202	21 - Volume 50 - 12
 issue have been referred to in previous editions of <i>On the Radar</i> (when they were released online). Articles in this issue of <i>BMJ Quality & Safety</i> include: Editorial: Addressing quality in surgical services in sub-Saharan Africa: hospital context and data standardisation matter (Tihitena Negussie Mammo, Thomas G Weiser) Editorial: Diagnostic errors and harms in primary care: insights to action (Greg Rubin, Ashley N D Meyer) Editorial: Interruptive alerts: only one part of the solution for clinical decision support (Yogini H Jani, Bryony Dean Franklin) Improving surgical quality in low-income and middle-income countries: why do some health facilities perform better than others? (Shehnaz Alidina, Pritha Chatterjee, Noor Zanial, Sakshie Sanjay Alreja, Rebecca Balira, David Barash, Edwin Ernest, Geofrey Charles Giiti, Erastus Maina, Adelina Mazhiqi, 	URL	https://qualitysafety.bmj.com/content/30/12
	Notes	 issue have been referred to in previous editions of <i>On the Radar</i> (when they were released online). Articles in this issue of <i>BMJ Quality & Safety</i> include: Editorial: Addressing quality in surgical services in sub-Saharan Africa: hospital context and data standardisation matter (Tihitena Negussie Mammo, Thomas G Weiser) Editorial: Diagnostic errors and harms in primary care: insights to action (Greg Rubin, Ashley N D Meyer) Editorial: Interruptive alerts: only one part of the solution for clinical decision support (Yogini H Jani, Bryony Dean Franklin) Improving surgical quality in low-income and middle-income countries: why do some health facilities perform better than others? (Shehnaz Alidina, Pritha Chatterjee, Noor Zanial, Sakshie Sanjay Alreja, Rebecca Balira, David Barash, Edwin Ernest, Geofrey Charles Giiti, Erastus Maina, Adelina Mazhiqi,

Maongezi, John G Meara, Ntuli A Kapologwe, Erin Barringer, Monica Cainer,
Isabelle Citron, Amanda DiMeo, Laura Fitzgerald, Hiba Ghandour, Magdalena
Gruendl, Augustino Hellar, Desmond T Jumbam, Adam Katoto, Lauren Kelly,
Steve Kisakye, Salome Kuchukhidze, Tenzing N Lama, Gopal Menon, Stella
Mshana, Chase Reynolds, Hannington Segirinya, Dorcas Simba, Victoria
Smith, Steven J Staffa, Christopher Strader, Leopold Tibyehabwa, Alena
Troxel, John Varallo, Taylor Wurdeman, David Zurakowski)
 Surgical service monitoring and quality control systems at district
hospitals in Malawi, Tanzania and Zambia: a mixed-methods study (Morgane
Clarke, Chiara Pittalis, Eric Borgstein, Leon Bijlmakers, Mweene Cheelo,
Martilord Ifeanyichi, Gerald Mwapasa, Adinan Juma, Henk Broekhuizen,
Grace Drury, Chris Lavy, John Kachimba, Nyengo Mkandawire, Kondo
Chilonga, Ruairí Brugha, Jakub Gajewski)
 Incidence, nature and causes of avoidable significant harm in primary care
in England: retrospective case note review (Anthony J Avery, Christina
Sheehan, Brian Bell, Sarah Armstrong, Darren M Ashcroft, Matthew J Boyd,
Antony Chuter, Alison Cooper, Ailsa Donnelly, Adrian Edwards, Huw Prosser
Evans, Stuart Hellard, Joanne Lymn, Rajnikant Mehta, Sarah Rodgers, Aziz
Sheikh, Pam Smith, Huw Williams, Stephen M Campbell, Andrew Carson-
Stevens)
• Incidence, origins and avoidable harm of missed opportunities in
diagnosis: longitudinal patient record review in 21 English general practices
(Sudeh Cheraghi-Sohi, Fiona Holland, Hardeep Singh, Avril Danczak, Aneez
Esmail, Rebecca Lauren Morris, Nicola Small, Richard Williams, Carl de Wet,
Stephen M Campbell, David Reeves
• Nationwide study on trends in unplanned hospital attendance and deaths
during the 7 weeks after the onset of the COVID-19 pandemic in
Denmark (Søren Bie Bogh, Marianne Fløjstrup, Søren Kabell Nissen, Stine
Hanson, Mickael Bech, Søren Paaske Johnsen, Mette Rahbek Kristensen, Line
Emilie Laugesen, Jens Søndergaard, Lars Folkestad, Erika Frischknecht
Christensen, Daniel Pilsgaard Henriksen, Renee Y Hsia, Colin A Graham, Tim
Alex Lindskou, Keld-Erik Byg, Morten Breinholt Søvsø, Henrik Laugesen,
Peter Hallas, Søren Mikkelsen, Kim Rose Olsen, Lau Caspar Thygesen, Hejdi
Gamst-Jensen, Mikkel Brabrand)
• Use of patient complaints to identify diagnosis-related safety concerns: a
mixed-method evaluation (Traber D Giardina, Saritha Korukonda, Umber
Shahid, Viralkumar Vaghani, Divvy K Upadhyay, Greg F Burke, Hardeep
Singh)
• Improving diagnostic performance through feedback: the Diagnosis
Learning Cycle (Carolina Fernandez Branson, Michelle Williams, Teresa M
Chan, Mark L Graber, Kathleen P Lane, Skip Grieser, Zach Landis-Lewis,
James Cooke, Divvy K Upadhyay, Shawn Mondoux, Hardeep Singh, Laura
Zwaan, Charles Friedman, Andrew P J Olson)
• Exploring the actionability of healthcare performance indicators for
quality of care : a qualitative analysis of the literature, expert opinion and user
experience (Erica Barbazza, Niek S Klazinga, Dionne S Kringos)
• Barcode medication administration technology use in hospital practice: a mixed-methods observational study of policy deviations (Alma Mulac, Liv
Mathiesen, Katja Taxis, Anne Gerd Granås)
 mainesen, ixalja i akis, mine Oete Otalias/

• Competing risks in quality and safety research: a framework to guide
choice of analysis and improve reporting (Perla J Marang-van de Mheen, Hein
Putter, Esther Bastiaannet, Alex Bottle)
• The effectiveness of interruptive prescribing alerts in ambulatory CPOE
to change prescriber behaviour & improve safety (Oliver Cerqueira, Mohsain
Gill, Bishr Swar, Katherine Ann Prentice, Shannon Gwin, Brent W Beasley)
• Safety cases for digital health innovations: can they work? (Mark Sujan,
Ibrahim Habli)

International Journal for Quality in Health Care online first articles

Anne van Oudheusden, Pascal De Waegemaeker, Isabel Leroux-Roels,	URL	https://academic.oup.com/intqhc/advance-articles
Martine Verelst, Evelien Maas, Anita van Oosten, Patricia Willemse, Esther van Asselen, Ella Klomp-Berens, Karen Franssen, Elise Van Cauwenberg, Valentijn Schweitzer, Jan Kluytmans on behalf of the i-4-1-Health Study Group)		 International Journal for Quality in Health Care has published a number of 'online first' articles, including: Feedback of ATP Measurement as a Tool for Reducing Environmental Contamination in Hospitals in the Dutch/Belgian Border Area (Andreas van Arkel, Ina Willemsen, Linda Kilsdonk-Bode, Sindy Vlamings-Wagenaars, Anne van Oudheusden, Pascal De Waegemaeker, Isabel Leroux-Roels, Martine Verelst, Evelien Maas, Anita van Oosten, Patricia Willemse, Esther van Asselen, Ella Klomp-Berens, Karen Franssen, Elise Van Cauwenberg, Valentijn Schweitzer, Jan Kluytmans on behalf of the i-4-1-Health Study

Online resources

[UK] NICE Guidelines and Quality Standards https://www.nice.org.uk/guidance

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates are:

- NICE Guideline NG208 *Heart valve disease* presenting in adults: investigation and management <u>https://www.nice.org.uk/guidance/ng208</u>
- Clinical Guideline CG187 *Acute heart failure: diagnosis and management* <u>https://www.nice.org.uk/guidance/cg187</u>

COVID-19 resources

https://www.safetyandquality.gov.au/covid-19

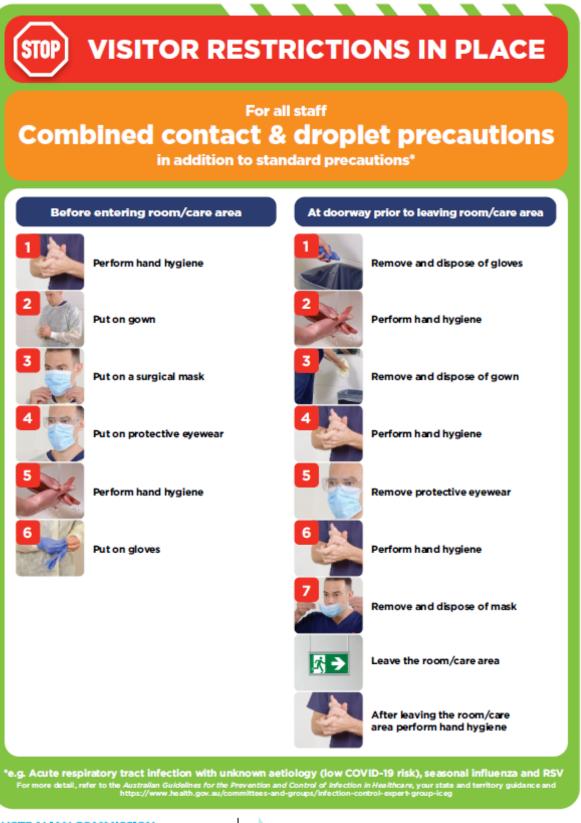
The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at https://www.safetyandquality.gov.au/covid-19

These resource include:

- COVID-19 infection prevention and control risk management https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19infection-prevention-and-control-risk-management-guidance
- Poster PPE use for aged care staff caring for residents with COVID-19 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/poster-ppeuse-aged-care-staff-caring-residents-covid-19



AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE The contant of this poster was informed by resources developed by the NSW Olirical Excelance Commission and the Victorian Department of Health and Human Services. Photos reproduced with permission from the NSW Olinical Excelance Commission. • *Poster – Combined contact and droplet precautions* <u>https://www.safetyandquality.gov.au/publications-and-resources/resource-library/poster-</u> <u>combined-contact-and-droplet-precautions</u>



AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE CLINICAL EXCELLENCE COMMISSION

Developed by the NSW Clinical Excellence Commission, Australia. Adapted with permission. • *Poster – Combined airborne and contact precautions* https://www.safetyandquality.gov.au/publications-and-resources/resource-library/postercombined-airborne-and-contact-precautions



- Environmental Cleaning and Infection Prevention and Control www.safetyandquality.gov.au/environmental-cleaning
- *COVID-19 infection prevention and control risk management Guidance* <u>https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance</u>
- Safe care for people with cognitive impairment during COVID-19 https://www.safetyandquality.gov.au/our-work/cognitive-impairment/cognitive-impairmentand-covid-19
- Stop COVID-19: Break the chain of infection poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chaininfection-poster-a3



- FAQs for clinicians on elective surgery <u>https://www.safetyandquality.gov.au/node/5724</u>
- FAQs for consumers on elective surgery https://www.safetyandquality.gov.au/node/5725
- COVID-19 and face masks Information for consumers <u>https://www.safetyandquality.gov.au/publications-and-resource-library/covid-19-and-face-masks-information-consumers</u>

AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

INFORMATION

for consumers

COVID-19 and face masks

Should I use a face mask?

Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help protect others if you are infected with the virus, but do not have symptoms of infection.

Wearing a face mask in Australia is recommended by health experts in areas where community transmission of COVID-19 is high, whenever physical distancing is not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community.

When thinking about whether wearing a face mask is right for you, consider the following:

- Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train
- Are you older or do you have other medical conditions like heart disease, diabetes or respiratory illness? People in these groups may get more severe illness if they are infected with COVID-19
- Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home)
- A face mask will not provide you with complete protection from COVID-19. You should also do all of the other things listed below to prevent the spread of COVID-19.

What can you do to prevent the spread of COVID-19?

Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to:

- Stay at home when you are unwell, with even mild respiratory symptoms
- Regularly wash your hands with soap and water or use an alcohol-based hand rub
- Do not touch your face
- Do not touch surfaces that may be contaminated with the virus
- Stay at least 1.5 metres away from other people (physical distancing)
- Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately.



National COVID-19 Clinical Evidence Taskforce https://covid19evidence.net.au/

The National COVID-19 Clinical Evidence Taskforce is a collaboration of peak health professional bodies across Australia whose members are providing clinical care to people with COVID-19. The taskforce is undertaking continuous evidence surveillance to identify and rapidly synthesise emerging research in order to provide national, evidence-based guidelines and clinical flowcharts for the clinical care of people with COVID-19. The guidelines address questions that are specific to managing COVID-19 and cover the full disease course across mild, moderate, severe and critical illness. These are 'living' guidelines, updated with new research in near real-time in order to give reliable, up-to-the minute advice to clinicians providing frontline care in this unprecedented global health crisis.

COVID-19 Critical Intelligence Unit

https://www.aci.health.nsw.gov.au/covid-19/critical-intelligence-unit

The Agency for Clinical Innovation (ACI) in New South Wales has developed this page summarising rapid, evidence-based advice during the COVID-19 pandemic. Its operations focus on systems intelligence, clinical intelligence and evidence integration. The content includes a daily evidence digest, a COVID status monitor, a risk monitoring dashboard and evidence checks on a discrete topic or question relating to the current COVID-19 pandemic. There is also a 'Living evidence' section summarising key studies and emerging evidence on **COVID-19 vaccines** and **SARS-CoV-2 variants**. The most recent updates include:

- *COVID-19 vaccines in Australia* What is the evidence on COVID-19 vaccines in Australia?
- *Test, trace, isolate and quarantine* What is the evidence for and jurisdictional policies on test, trace, isolate and quarantine strategies for COVID-19?

Disclaimer

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