AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



On the Radar

Issue 561 Tuesday 14 June 2022

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On the Radar

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AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

REGISTER NOW Clinical Care Standards

Launch of the first national standard of care for sepsis

https://www.safetyandquality.gov.au/standards/clinical-care-standards/sepsis-clinical-care-standard The Australian Commission on Safety and Quality in Health Care will launch the first national Sepsis Clinical Care Standard on Thursday, 30 June 2022.

Every year, there are over 55,000 cases of sepsis in Australia and more than 8,700 sepsis-related deaths.

The new clinical care standard provides guidance to ensure we spot the warning signs early and act quickly to stop sepsis and save lives.

Join our webcast to hear the experts discuss timely recognition of sepsis, systems to support timecritical management, the ongoing effects of sepsis, and the importance of multidisciplinary, coordinated sepsis care.

Hosted by Ms Julie McCrossin AM, Broadcaster and Commentator, the panellists include:

- Dr Carolyn Hullick Clinical Director, Australian Commission on Safety and Quality in Health Care and Emergency Physician, Hunter New England Health NSW
- Professor Simon Finfer AO Professorial Fellow in the Critical Care Division at The George Institute for Global Health. Adjunct Professor, University of New South Wales and Chair of Critical Care, School of Public Health, Imperial College London
- Associate Professor Paula Lister Director Paediatric Critical Care, Sunshine Coast University Hospital QLD & Medical Co-Chair, Queensland Paediatric Sepsis Program
- Dr Lorraine Anderson Medical Director, Kimberley Aboriginal Medical Services WA

Date: **Thursday, 30 June 2022** Time: **12:00pm – 1:00pm AEST**

Location: Online

Click <u>here</u> to register

For more information, email ccs@safetyandquality.gov.au or visit our web page at <a href="https://www.safetyandquality.gov.au/standards/clinical-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standards/sepsis-care-standar

Updated Basics of surveillance and quality improvement in healthcare eLearning module https://nhhi.southrock.com

The Australian Commission on Safety and Quality in Health Care continues to develop and support online learning for infection prevention and control (IPC) and hand hygiene for healthcare workers through its centralised online Learning Management System (LMS).

The Commission is working to ensure that the content of the modules is current and improves the learner experience. Most recently the *Basics of surveillance and quality improvement in healthcare* eLearning module has been updated to ensure consistency with the National Safety and Quality Health Service Standards, specifically the *Preventing and Controlling Infections Standard*, and the *Australian Guidelines for the Prevention and Control of Infection in Healthcare*.

The module is available in the National Hand Hygiene Initiative (NHHI) LMS at https://nhhi.southrock.com. Access to the NHHI LMS is free for all users and modules can be accessed after a learner has registered a profile on the system.



Reports

Informing COVID service responses that impact on rehabilitation care

Deeble Institute Perspectives Brief No. 22

Kuipers P, Finch J, Gavaghan B, Farrow E, McBride L-J, Foster M

Canberra: Australian Healthcare and Hospitals Association; 2022. p. 6.

	https://ahha.asn.au/deeble-institute-perspective-briefs
URL	https://ahha.asn.au/sites/default/files/docs/policy-
	issue/perspectives brief no 22. informing covid service responses 0.pdf
	This short Perspectives Brief from the Australian Healthcare and Hospitals
	Association's Deeble Institute looks at how rehabilitation and sub-acute services in
	Queensland fared in the early wave of the COVID-19 pandemic, responses and
	changes in the light of that experience and the impact of later waves. The authors
	observe that the 'Health service responses to the first wave of COVID-19 resulted in
	negative impacts on rehabilitation and subacute services in Queensland.' This led to
Notes	'an alliance of stakeholders sought to understand these impacts and develop policy
	recommendations to mitigate these impacts during predicted future waves'. The policy
	recommendations led to changes and 's indicate that there is a role for a partnered
	approach that includes clinicians and consumers to drive policy change. It also
	underscores that the value and role of rehabilitation within the health system must be
	carefully profiled, clearly prioritised, and strongly advocated for, especially given the
	competing pressures on our health system.'

Journal articles

Evaluation of a national database of completed investigations into radiology service complaints in New Zealand: What can the radiologist, and radiology service providers, learn?

Ruppeldt P, Baker M, Wheeler LD

Journal of Medical Imaging and Radiation Oncology. 2022.

DOI	https://doi.org/10.1111/1754-9485.13417
	The Health and Disability Commissioner (HDC) in New Zealand has evaluated
	complaints about radiology services and radiologists to gain insights that might
	promote safer working across the radiology community. The authors observed that
	63% of complaints involved private radiology providers while 37% involved public
Notes	providers. The HDC identified errors in 89% of complaints. A majority of complaints
	involved ultrasound. The errors are often multifactorial and systemic. A reflection on
	the myriad of error types and contributing factors is imperative to reduce error.
	Multifaceted strategies are likely required for radiologists to enhance their systems and
	practice.

Living clinical guidelines for stroke: updates, challenges and opportunities English C, Hill K, Cadilhac DA, Hackett ML, Lannin NA, Middleton S, et al Medical Journal of Australia. 2022;216(10):510-514.

The acute telestroke model of care in Australia: a potential roadmap for other emergency medical services? Garcia-Esperon C, Bladin CF, Kleinig TJ, Brown H, Majersik JJ, Wesseldine A, et al Medical Journal of Australia. 2022;216(10):498-500.

Time to antithrombotic therapy after transient ischaemic attack and ischaemic stroke Phan TG, Clissold B, Ma H

Medical Journal of Australia. 2022;216(10):495-497.

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	English et al https://doi.org/10.5694/mja2.51520
DOI	Garcia-Esperon et al https://doi.org/10.5694/mja2.51519
	Phan et al https://doi.org/10.5694/mja2.51532
Notes	A recent issue of the Medical Journal of Australia carried a number of items relating to
	stroke and the delivery of stroke care.
	English et al noted the changes to how the Australian and New Zealand Clinical
	Guidelines for Stroke Management (https://informme.org.au/guidelines/clinical-
	guidelines-for-stroke-management) are now maintained and updated to reflect the
	continual evidence surveillance and timely updates to recommendations as new
	research is published.
	Garcia-Esperon et al describe how acute stroke care has adopted a 'telestroke' model
	of care. 'Stroke telemedicine, or "telestroke", refers to the diagnosis and treatment of
	patients using telecommunications technology.' They suggest it may offer a template
	for other emergency medical services.
	Phan et al look at the issue of antithrombotic therapy after transient ischaemic attack
	and ischaemic stroke.

For information on the Commission's *Acute Stroke Clinical Care Standard*, see https://www.safetyandquality.gov.au/our-work/clinical-care-standards/acute-stroke-clinical-care-standard

Medical Journal of Australia

Volume 216, Issue S10, June 2022

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URL	https://onlinelibrary.wiley.com/toc/13265377/2022/216/S10
	This supplement to the Medical Journal of Australia has the theme 'Achieving person-
	centred primary health care'. Articles in this supplementary issue of the Medical
	Journal of Australia include:
	• Creating person-centred health care value together (Paresh Dawda, Tina Janamian, Leanne Wells)
	• Activating people to partner in health and self-care: use of the Patient Activation Measure (Tina Janamian, Michael Greco, David Cosgriff, Laurence Baker, Paresh Dawda)
	• Co-creating education and training programs that build workforce capacity to support the implementation of integrated health care initiatives (Tina Janamian, Angelene True, Paresh Dawda, Melanie Wentzel, Tamieka Fraser)
	Building capacity in those who deliver palliative care services to Aboriginal and Torres Strait Islander peoples (Tina Janamian, Paresh Dawda, Gregory Crawford, Angelene True, Melanie Wentzel, Donald Whaleboat, Tamieka Fraser, Christopher Edwards)

•	Lessons from the implementation of the Health Care Homes program (Angelene True, Tina Janamian, Paresh Dawda, Tracey Johnson, Gary Smith)
•	Value in primary care clinics: a service ecosystem perspective (Janet R McColl-Kennedy, Teegan Green, Mieke L van Driel)
•	Value-based primary care in Australia: how far have we travelled? (Paresh Dawda, Angelene True, Helen Dickinson, Tina Janamian, Tracey Johnson)

Journal of Patient Safety and Risk Management Volume 27, Number 3, June 2022

URL	https://journals.sagepub.com/toc/cric/27/3
	A new issue of the Journal of Patient Safety and Risk Management has been published.
	Articles in this issue of the Journal of Patient Safety and Risk Management include:
	Editorial: Supply and Demand: Meeting the Need for Graduate Training in
	Patient Safety (Albert W Wu)
	• Evaluation of patient relatives' opinions on physical restraint (Ömer Fahri
	Özdemir and Ayla Keçeci)
	Stakeholder perspectives on 'Swiss quality' healthcare in the context of
	inbound medical tourism to Switzerland: An exploratory qualitative study
	(João Couceiro, Bernice S. Elger, and Priya Satalkar)
	• Safety-II and the study of healthcare safety routines: Two paths forward
	for research (Christofer Rydenfält)
	• Risk management of smart healthcare systems: Delimitation, state-of-arts,
	process, and perspectives (Yiliu Liu)
	A case report a delayed diagnosis of tracheomalacia resulting in prolonged
	steroid therapy, repeated hospital admissions and CT scans (Chris Hardy and
	Gwynedd Clark)

Health Affairs Volume 41, Number 6, June 2022

olume 41, Number 6, June 2022		
URL	https://www.healthaffairs.org/toc/hlthaff/41/6	
	https://www.healthaffairs.org/toc/hlthaff/41/6 A new issue of Health Affairs has been published with the themes "Costs, Care Delivery, COVID-19 & More". Articles in this issue of Health Affairs include: • In New Orleans, Navigating Dementia With A Guide (Harris Meyer) • Patents And Regulatory Exclusivities On Inhalers For Asthma And COPD, 1986–2020 (William B. Feldman, Doni Bloomfield, Reed F. Beall, and Aaron S. Kesselheim) • Fixing The FDA's Orange Book (C. Scott Hemphill and Bhaven N. Sampat) • Understanding 'Evergreening': Making Minor Modifications Of Existing Medications To Extend Protections (Robin Feldman)	
	 Frequency Of Indirect Billing To Medicare For Nurse Practitioner And Physician Assistant Office Visits (Sadiq Y Patel, H A Huskamp, A B Frakt, D I Auerbach, H T Neprash, M L Barnett, H O James, and A Mehrotra) Health Savings Accounts No Longer Promote Consumer Cost- 	
	Consciousness (Sherry A Glied, Dahlia K Remler, and Mikaela Springsteen)	
	Hospice Improves Care Quality For Older Adults With Dementia In Their	
	Last Month Of Life (Krista L Harrison, Irena Cenzer, Claire K Ankuda,	
	Lauren J Hunt, and Melissa D Aldridge)	

Beyond Compliance: A More Integrated Public Health Approach To Outbreaks In Nursing Homes And Other Disasters (Michael Wasserman and R Tamara Konetzka) Interstate Telehealth Use By Medicare Beneficiaries Before And After COVID-19 Licensure Waivers, 2017–20 (Juan J Andino, Ziwei Zhu, Mihir Surapaneni, Rodney L Dunn, and Chad Ellimoottil) COVID-19 Vaccination Of People Experiencing Homelessness And Incarceration In Minnesota (Riley D Shearer, Katherine Diaz Vickery, Peter Bodurtha, Paul E Drawz, Steve Johnson, Jessica Jeruzal, Stephen Waring, Alanna M Chamberlain, Anupam B Kharbanda, Josh Leopold, Blair Harrison, Hattie Hiler, Rohan Khazanchi, Rebecca Rossom, K L Margolis, N K Rai, M H Muscoplat, Y Yu, R Adams Dudley, N A M Klyn, and T N A Winkelman) The Association Between COVID-19 Mortality And The County-Level Partisan Divide In The United States (Neil Jay Sehgal, Dahai Yue, Elle Pope, Ren Hao Wang, and Dylan H Roby) School Reopening And COVID-19 In The Community: Evidence From A Natural Experiment In Ontario, Canada (Tiffany Fitzpatrick, Andrew Wilton, Eyal Cohen, Laura Rosella, and Astrid Guttmann) High Job Flexibility And Paid Sick Leave Increase Health Care Access **And Use** Among US Workers (Thomas A Hegland and Terceira A Berdahl) Examining Health Care Access And Health Of Children Living In Homes Subsidized By The Low-Income Housing Tax Credit (Sarah G Gensheimer, Matthew D Eisenberg, Daniel Hindman, Albert W Wu, and Craig E Pollack) Medicare's Specialty-Oriented Accountable Care Organization: First-Year Results For People With End-Stage Renal Disease (Darin F Ullman, Gregory J Boyer, Brighita Negrusa, Richard A Hirth, J Wiens, and G Marrufo) Medicaid Managed Care: Access To Primary Care Providers Who Prescribe Buprenorphine (Mark Katz Meiselbach, Coleman Drake, Brendan Saloner, Jane M Zhu, Bradley D Stein, and Daniel Polsky) Pushy Patients Or Pushy Providers? Effect Of Patient Knowledge On Antibiotic Prescribing In Tanzania (Jessica King, Timothy Powell-Jackson, James Hargreaves, Christina Makungu, and Catherine Goodman)

International Journal for Quality in Health Care online first articles

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URL	https://academic.oup.com/intqhc/advance-articles		
	International Journal for Quality in Health Care has published a number of 'online first' articles, including:		
Notes	Developing Clinical Care Programs: Experience from a Colombian Clinical Center (Alejandro De La Torre, Carolina Ayola, Astolfo Franco, Rafael González Molina)		

As Hospitals Restrict Visitors, What Constitutes A 'Good Death'? (Nora

Online resources

[UK] NICE Guidelines and Quality Standards

https://www.nice.org.uk/guidance

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates are:

 NICE Guideline NG219 Gout: diagnosis and management https://www.nice.org.uk/guidance/ng219

COVID-19 resources

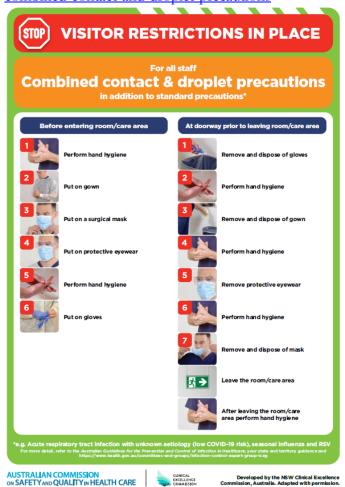
https://www.safetyandquality.gov.au/covid-19

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at https://www.safetyandquality.gov.au/covid-19

These resources include:

- OVID-19 infection prevention and control risk management This primer provides an overview of three widely used tools for investigating and responding to patient safety events and near misses. Tools covered in this primer include incident reporting systems, Root Cause Analysis (RCA), and Failure Modes and Effects Analysis (FMEA).
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance
- Poster Combined contact and droplet precautions

 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/poster-combined-contact-and-droplet-precautions



Poster – Combined airborne and contact precautions
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/poster-combined-airborne-and-contact-precautions



VISITOR RESTRICTIONS IN PLACE

For all staff

Combined airborne & contact precautions

in addition to standard precautions

Before entering room/care zone



Perform hand hygiene



Put on gown



Put on a particulate respirator (e.g. P2/N95) and perform fit check



Put on protective eyewear



Perform hand hygiene



Put on gloves

At doorway prior to leaving room/care zone



Remove and dispose of gloves



Perform hand hygiene



Remove and dispose of gown



Leave the room/care zone



Perform hand hygiene (in an anteroom/outside the room/care zone)



Remove protective eyewear (in an anteroom/outside the room/care zone)



Perform hand hygiene (in an anteroom/outside the room/care zone)



Remove and dispose of particulate respirator (in an anteroom/outside the room/care zone)



Perform hand hygiene

KEEP DOOR CLOSED AT ALL TIMES

AUSTRALIAN COMMISSION
ON SAFETY AND QUALITY IN HEALTH CARE

The content of this poster was informed by resources developed by the NSW Clinical boolience Commission and the Australian Government infaction Control Expert Group Photos reproduced with permission of the NSW Clinical Boolience Commission.

- Environmental Cleaning and Infection Prevention and Control www.safetyandquality.gov.au/environmental-cleaning
- COVID-19 infection prevention and control risk management Guidance
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance
- Safe care for people with cognitive impairment during COVID-19
 https://www.safetyandquality.gov.au/our-work/cognitive-impairment/cognitive-impairment-and-covid-19
- Stop COVID-19: Break the chain of infection poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chain-infection-poster-a3



- FAQs for clinicians on elective surgery https://www.safetyandquality.gov.au/node/5724
- FAQs for consumers on elective surgery https://www.safetyandquality.gov.au/node/5725
- COVID-19 and face masks Information for consumers
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-and-face-masks-information-consumers

AUSTRALIAN COMMISSION on SAFETY and QUALITY IN HEALTH CARE



COVID-19 and face masks

Should I use a face mask?

Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help protect others if you are infected with the virus, but do not have symptoms of infection.

Wearing a face mask in Australia is recommended by health experts in areas where community transmission of COVID-19 is high, whenever physical distancing is not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community.

When thinking about whether wearing a face mask is right for you, consider the following:

- Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train
- Are you older or do you have other medical conditions like heart disease, diabetes or respiratory illness? People in these groups may get more severe illness if they are infected with COVID-19
- Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home)
- A face mask will not provide you with complete protection from COVID-19. You should also do all of the other things listed below to prevent the spread of COVID-19

What can you do to prevent the spread of COVID-19?

Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to:

- Stay at home when you are unwell, with even mild respiratory symptoms
- Regularly wash your hands with soap and water or use an alcohol-based hand rub
- Do not touch your face
- Do not touch surfaces that may be contaminated with the virus
- Stay at least 1.5 metres away from other people (physical distancing)
- Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately.



National COVID-19 Clinical Evidence Taskforce

https://covid19evidence.net.au/

The National COVID-19 Clinical Evidence Taskforce is a collaboration of peak health professional bodies across Australia whose members are providing clinical care to people with COVID-19. The taskforce is undertaking continuous evidence surveillance to identify and rapidly synthesise emerging research in order to provide national, evidence-based guidelines and clinical flowcharts for the clinical care of people with COVID-19. The guidelines address questions that are specific to managing COVID-19 and cover the full disease course across mild, moderate, severe and critical illness. These are 'living' guidelines, updated with new research in near real-time in order to give reliable, up-to-the minute advice to clinicians providing frontline care in this unprecedented global health crisis.

COVID-19 Critical Intelligence Unit

https://www.aci.health.nsw.gov.au/covid-19/critical-intelligence-unit

The Agency for Clinical Innovation (ACI) in New South Wales has developed this page summarising rapid, evidence-based advice during the COVID-19 pandemic. Its operations focus on systems intelligence, clinical intelligence and evidence integration. The content includes a daily evidence digest, a COVID status monitor, a risk monitoring dashboard and evidence checks on a discrete topic or question relating to the current COVID-19 pandemic. There is also a 'Living evidence' section summarising key studies and emerging evidence on **COVID-19 vaccines** and **SARS-CoV-2 variants**. The most recent updates include:

- *Emerging variants* What is the available evidence for emerging variants?
- Chest pain or dyspnoea following COVID-19 vaccination What is evidence for chest pain or dyspnoea following COVID-19 vaccination?
- Cardiac investigations and elective surgery post-COVID-19 What is evidence for cardiac investigations and elective surgery post-COVID-19?
- *Breathlessness post COVID-19* How to determine those patients who present with ongoing breathlessness in need of urgent review or intervention due to suspected pulmonary embolus?
- *COVID-19 pandemic and influenza* What is the evidence for COVID-19 pandemic and influenza?
- *Post-acute sequelae of COVID-19* What is the evidence on the post-acute sequelae of COVID-19?
- Budesonide and aspirin for pregnant women with COVID-19 What is the evidence for the use of Budesonide for pregnant women with COVID-19? What is the evidence for aspirin prophylaxis for pre-eclampsia in pregnant women with a COVID-19 infection?
- COVID-19 vaccines in Australia What is the evidence on COVID-19 vaccines in Australia?
- COVID-19 pandemic and wellbeing of critical care and other healthcare workers Evidence in brief on the impact of the COVID-19 pandemic on the wellbeing of critical care and other healthcare workers.
- *Surgery post COVID-19* What is the evidence for the timing of surgery, and outcomes following surgery, for people who have recovered from COVID-19?
- *Disease modifying treatments for COVID-19 in children* What is the evidence for disease modifying treatments for COVID-19 in children?
- *Mask type for COVID-19 positive wearer* What is the evidence for different mask types for COVID-19 positive wearers?
- *Post acute and subacute COVID-19 care* What published advice and models of care are available regarding post-acute and subacute care for COVID-19 patients?
- *Hospital visitor policies* What is the evidence for hospital visitor policies during and outside of the COVID-19 pandemic?

• Surgical masks, eye protection and PPE guidance—What is the evidence for surgical masks in the endemic phase in hospitals and for eyewear to protect against COVID-19?

Disclaimer

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