# AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



### On the Radar

Issue 607 19 June 2023

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#### On the Radar

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Contributors: Niall Johnson

#### Journal articles

Danger in discharge summaries: abbreviations create confusion for both author and recipient Coghlan Anna, Turner Sophie, Coverdale Steven Internal Medicine Journal. 2023;53(4):550-558.

DOI	https://doi.org/10.1111/imj.15582
Notes	Transitions of care, including discharge, are known to have risks. Many of the issues around transitions stem from communications. This paper reports on a retrospective audit of 802 discharge summaries completed at Queensland regional health service. The study was examining 'use of abbreviations in clinical handover documents from inpatient hospital teams to general practitioners (GP), and the interpretation of these abbreviations by GP and hospital-based junior doctors.' The study found that 99% of the discharge summaries included abbreviations. 'A total of 1612 different abbreviations was used on 16 327 occasions. The median number of abbreviations per discharge summary was 17 (range 0–86).' From a survey of 254 GPs and 62 junior doctors, it was found that 'no abbreviation was interpreted the same by all

respondents. GP and junior doctors were unable to offer any interpretation in 17.9% and 15.2% of cases respectively'. The authors concluded that 'Abbreviations are often used in discharge summaries, yet poorly understood. This has the potential to impact patient care in the transition period after hospitalisation.'

Integrated multi-omics for rapid rare disease diagnosis on a national scale

Lunke Sebastian, Bouffler Sophie E., Patel Chirag V., Sandaradura Sarah A., Wilson Meredith, Pinner
Jason, et al

Nature Medicine. 2023.

DOI	https://doi.org/10.1038/s41591-023-02401-9		
DOI Notes	The potential for 'omics' to improve the delivery of care has been mooted for some time. This paper describes two years of activity of an Acute Care Genomics program in Australia. In that period, the program 'provided whole-genome sequencing to 290 families whose critically ill infants and children were admitted to hospitals throughout Australia with suspected genetic conditions. The average time to result was 2.9 d and		
Trotes	diagnostic yield was 47%.' Further analyses yielded additional diagnoses. The findings led to changes in the management of care. The authors consider that these results 'provide preliminary evidence of the clinical utility of integrating multi-omic approaches into mainstream diagnostic practice to fully realize the potential of rare disease genomic testing in a timely manner.'		

The Joint Commission Journal on Quality and Patient Safety Volume 49, Issue 6, June–July 2023

olume 49, Issue 6, June–July 2023		
URL	https://www.sciencedirect.com/journal/the-joint-commission-journal-on-quality-and-	
	patient-safety/vol/49/issue/6?	
	A new issue of The Joint Commission Journal on Quality and Patient Safety has been	
	published. Articles in this issue of The Joint Commission Journal on Quality and Patient	
	Safety include:	
	Editorial: Hypertensive Crises Nearly Four Decades Later: Evidence-Based	
	, 1	
	Practice in <b>Severe Asymptomatic Hypertension</b> and a Need for Cultural	
	Change (Zachary G. Jacobs)	
	Reduction of Intravenous Antihypertensives through Clinical Decision	
	Support in a Large Safety Net System (Mona Krouss, Surafel Tsega, Daniel	
	Alaiev, Joseph Talledo, Hyung J Cho)	
	In Situ Simulation as a Quality Improvement Tool to Identify and Mitigate	
	Latent Safety Threats for Emergency Department SARS-CoV-2 Airway	
	, , , , , , , , , , , , , , , , , , , ,	
	Management: A Multi-Institutional Initiative (Christina J Yang, Vinay Saggar,	
Notes	Namal Seneviratne, Alex Janzen, Farrukh N Jafri)	
	Reducing Inappropriate Simultaneous Ordering of Heparin Antibody	
	and Serotonin Release Assays (Joseph Talledo, Hyung J Cho, Daniel Alaiev,	
	Sigal Israilov, Mona Krouss)	
	Home Health Agency Patient Experience Measures and Their	
	Relationship to Joint Commission Accreditation (Beth A Longo, Stephen P	
	Schmaltz, Stacey C Barrett, Jamie Patrianakos, Scott C Williams)	
	Reducing Sharps Injuries in the Operating Rooms of an Academic	
	Tertiary Care Center (Naveen F Sangji, Hannan A Maqsood, Sharon Bouyer-	
	Ferullo, David C Chang, Catherine O'Malley)	
	Social Determinants of Health Screening and Management: Lessons at a	
	Large, Urban Academic Health System (Patricia Peretz, Amelia Shapiro, Luisa	
	Santos, Koma Ogaye, Julia Iyasere)	
	1 Samos, 120ma (Sayo, Jana 1 Jacoto)	

Standardized Electronic Order Entry to Improve Enteral Nutrition
 Prescribing in the Critically Ill (BreAnna L Davids, Robert C Ross, Miranda P Boraas, Andrew J Franck)

 Bringing Environmental Sustainability into the Quality Agenda: Time to Act on Reducing Health Care Pollution and Waste (Jodi D Sherman, Hardeep

Pediatric Quality & Safety

Volume 8, Number 3, May/June 2023

Singh)

URL	https://journals.lww.com/pqs/toc/2023/05000
	A new issue of <i>Pediatric Quality &amp; Safety</i> has been published. Articles in this issue of
	Pediatric Quality & Safety include:
	Improving Outcomes through Implementation of an Infant Spinal
	Anesthesia Program for Urologic Surgery Patients (Cronin, J A;
	Satterthwaite, B; Robalino G; Casella D; Hsieh M; Sohel R; Fink A; Pestieau S)
	Qualitative Study on <b>Safe and Effective Handover Information</b> during a
	Rapid Response Team Encounter (Greenberg, Justin M.; Schmidt, Anita;
	Chang, Todd P; Rake, Alyssa)
	The Impact of <b>Medication Synchronization</b> on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion of Days Covered      The Impact of Medication Synchronization on Proportion
	within the Pediatric Setting (Maletic, Brooke E; Swick, Alex; Murray, Leanne; Abdel-Rasoul, Mahmoud; Braughton, Ashley; Petkus, Kayla)
	Reduction of Very Rapid Emergency Transfers to the Pediatric Intensive
	Care Unit (Kuehn, Stacy E; Melvin, Jennifer E; Creech, Pamela S; Fitch, Jill;
	Noritz, Garey; Perry, Michael F; Stewart, Claire; Bode, Ryan S)
	Safer Type 1 Diabetes Care at Home: SEIPS-based Process Mapping with
	Parents and Clinicians (Kirkendall, Eric S; Brady, Patrick W; Corathers, Sarah
	D; Ruddy, R M; Fox, C; Nelson, H; Wetterneck, T B; Rodgers, I; Walsh, K E)
	Improving Adherence to Evidence-based Practice for Uncomplicated UTI
	in a Pediatric Emergency Department (Kline, Jaclyn N; Powell, Lauren N;
Notes	Albert, J D; Bishara, A C; Heffren, J C; Badolato, G M; Berkowitz, D D)
	Improving Wait Times for Children with Caregivers with Limited English
	Proficiency in the Emergency Department (Valderrama, Gisella; Badolato, Gia
	M.; Diaz, Pedro; Berkowitz, Deena)
	<ul> <li>Utilizing Clinical Decision Support in the Treatment of Urinary Tract</li> <li>Infection across a Large Pediatric Primary Care Network (Karas, David R;</li> </ul>
	Upadhyayula, Shankar; Love, April; Bigham, Michael T)
	Pediatric Trauma and Posttraumatic Symptom Screening at Well-child
	Visits (DiGiovanni, Stephen S; Hoffmann Frances, Rebecca J; Brown, Rebecca
	S; Wilkinson, Barrett T; Coates, Gillian E; Faherty, Laura J; Craig, Alexa K.;
	Andrews, Elizabeth R; Gabrielson, Sarah M. B)
	Eliminating Central Line Associated Bloodstream Infections in Pediatric
	Oncology Patients: A Quality Improvement Effort (Willis, Daniel N; Looper,
	Karen; Malone, Rema A; Ricken, Barbara; Slater, Ashley; Fuller, Amanda;
	McCaughey, Meagan; Niesen, Angela; Smith, Joan R; Brozanski, Beverly)
	Causal Association of Physician-in-Triage with Improved <b>Pediatric Sepsis</b> Causal Association of Physician-in-Triage with Improved <b>Pediatric Sepsis</b>
	Care: A Single-Center, Emergency Department Experience (Moorthy, Ganga
	S; Pung, Jordan S; Subramanian, Neel; Theiling, B Jason; Sterrett, Emily C)
	<ul> <li>Improving On-time Administration of the Initial Hepatitis B Vaccine in the NICU (Gontasz, Michelle M; Chalk, Bethany S; Liang, Caroline)</li> </ul>
	(Contast, Michele W, Chaik, Dethany 3, Liang, Caronne)

T T	
•	New strategies to Reduce Unnecessary Antibiotic Use in the NICU: A
	Quality Improvement Initiative (Pantoja, Alfonso; Sveum, Scott; Frost, Sandra;
	Duran, Amanda; Burks, Jeanne; Schernecke, Christi; Feinberg, Michelle)
•	Quality Report: Postoperative Guideline Implementation Reduces Length of
	Stay after Fontan Procedure (Cox, Virginia; Hart, Stephen; Hersey, Diane;
	Gauntt, Jennifer; Carrillo, Sergio; McConnell, Patrick; Simsic, Janet)
•	Standardizing Anaphylaxis Treatment in Pediatric Care Settings (Anvari,
	Sara; Szafron, Vibha; Hilliard, Tanya J; Forbes-Satter, Lisa; Shah, Mona D)
•	Pediatric Inpatient Leaders, Views Changed with COVID-19: A Call to Re-
	engage in Quality Improvement (Quigley, Denise D; Slaughter, Mary Ellen;
	Hays, Ron D)
•	Commentary: Establishing Causality in Quality Improvement Studies
	(Provost, Lloyd P)

BMJ Quality & Safety online first articles

URL	https://qualitysafety.bmj.com/content/early/recent
	BMJ Quality & Safety has published a number of 'online first' articles, including:
Notes	Editorial: Choosing Wisely for quality improvement: more is not always
	better (Timothy J Stephens, William RN Thomson)

#### Online resources

#### Cultural Safety Audit Tools

https://www.lowitja.org.au/page/services/tools/cultural-safety-audit-tool-for-individuals The Lowitja Institute has made available two cultural safety audit tools:

- The Cultural Safety Audit Tool for Individuals is designed to assess an individual's level of development in understanding critical elements of cultural safety and working to create culturally safe experiences with Aboriginal and Torres Strait Islander individuals.
- The Cultural Safety Audit Tool for Organisations is designed to assess an organisation's commitment to a level of development in embedding cultural safety.

#### [UK] NICE Guidelines and Quality Standards

https://www.nice.org.uk/guidance

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards. The latest reviews or updates include:

• NICE Guideline NG101 Early and locally advanced breast cancer: diagnosis and management <a href="https://www.nice.org.uk/guidance/ng101">https://www.nice.org.uk/guidance/ng101</a>

#### [USA] AHRQ Perspectives on Safety

https://psnet.ahrq.gov/psnet-collection/perspectives

The US Agency for Healthcare Research and Quality (AHRQ) publishes occasional Perspectives on Safety essays. Recent essays include:

• Patient and Family Roles in Safety <a href="https://psnet.ahrq.gov/perspective/patient-and-family-roles-safety">https://psnet.ahrq.gov/perspective/patient-and-family-roles-safety</a>

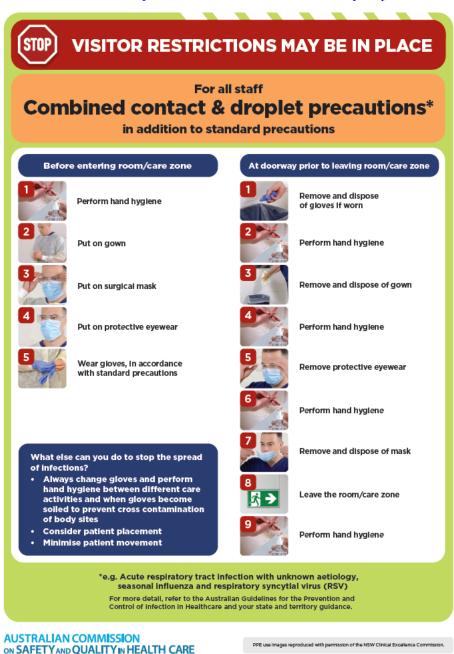
#### **COVID-19** resources

https://www.safetyandquality.gov.au/covid-19

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at <a href="https://www.safetyandquality.gov.au/covid-19">https://www.safetyandquality.gov.au/covid-19</a>

These resources include:

- OVID-19 infection prevention and control risk management This primer provides an overview of three widely used tools for investigating and responding to patient safety events and near misses. Tools covered in this primer include incident reporting systems, Root Cause Analysis (RCA), and Failure Modes and Effects Analysis (FMEA).
   <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance</a>
- Poster Combined contact and droplet precautions
   https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-poster-combined-contact-and-droplet-precautions



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Poster – Combined airborne and contact precautions
 https://www.safetyandquality.gov.au/publications-and-resources/resource-library/poster-combined-airborne-and-contact-precautions



# **VISITOR RESTRICTIONS IN PLACE**

For all staff

### **Combined airborne & contact precautions**

in addition to standard precautions

#### Before entering room/care zone



Perform hand hygiene



Put on gown



Put on a particulate respirator (e.g. P2/N95) and perform fit check



Put on protective eyewear



Perform hand hygiene



Put on gloves

#### At doorway prior to leaving room/care zone



Remove and dispose of gloves



Perform hand hygiene



Remove and dispose of gown



Leave the room/care zone



Perform hand hygiene (in an anteroom/outside the room/care zone)



Remove protective eyewear (in an anteroom/outside the room/care zone)



Perform hand hygiene (in an anteroom/outside the room/care zone)



Remove and dispose of particulate respirator (in an anteroom/outside the room/care zone)



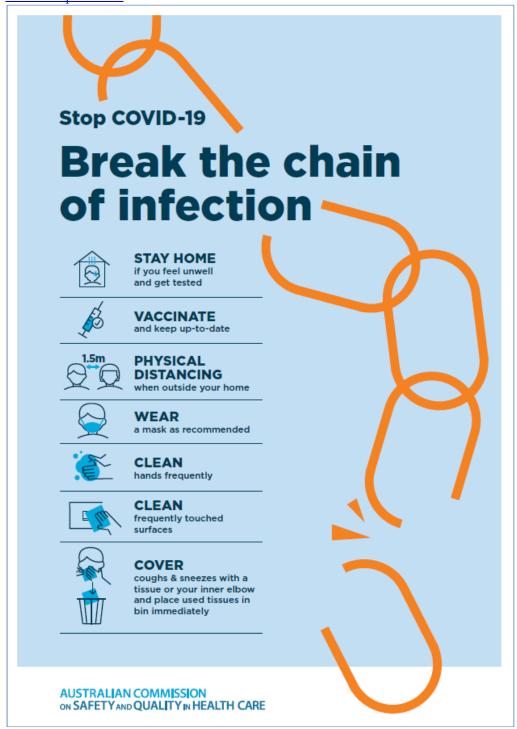
Perform hand hygiene

#### KEEP DOOR CLOSED AT ALL TIMES

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The content of this poster was informed by resources developed by the NSW Clinical Excellence Commission and the Australian Government infection Control Expert Group. Photos reproduced with permission of the NSW Clinical Excellence Commission.

- Environmental Cleaning and Infection Prevention and Control www.safetyandquality.gov.au/environmental-cleaning
- COVID-19 infection prevention and control risk management Guidance <a href="https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance">https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance</a>
- Safe care for people with cognitive impairment during COVID-19
  https://www.safetyandquality.gov.au/our-work/cognitive-impairment/cognitive-impairment-and-covid-19
- Stop COVID-19: Break the chain of infection poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chain-infection-poster-a3



• COVID-19 and face masks – Information for consumers

https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-and-face-masks-information-consumers

# AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



## **COVID-19** and face masks

#### Should I use a face mask?

Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help protect others if you are infected with the virus, but do not have symptoms of infection.

Wearing a face mask in Australia is recommended by health experts in areas where community transmission of COVID-19 is high, whenever physical distancing is not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community.

When thinking about whether wearing a face mask is right for you, consider the following:

- Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train
- Are you older or do you have other medical conditions like heart disease, diabetes or respiratory illness? People in these groups may get more severe illness if they are infected with COVID-19
- Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home)
- A face mask will not provide you with complete protection from COVID-19. You should also do all of the other things listed below to prevent the spread of COVID-19.

#### What can you do to prevent the spread of COVID-19?

Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to:

- Stay at home when you are unwell, with even mild respiratory symptoms
- Regularly wash your hands with soap and water or use an alcohol-based hand rub
- Do not touch your face
- Do not touch surfaces that may be contaminated with the virus
- Stay at least 1.5 metres away from other people (physical distancing)
- Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately.



#### National COVID-19 Clinical Evidence Taskforce

#### https://covid19evidence.net.au/

The National COVID-19 Clinical Evidence Taskforce is a collaboration of peak health professional bodies across Australia whose members are providing clinical care to people with COVID-19. The taskforce is undertaking continuous evidence surveillance to identify and rapidly synthesise emerging research in order to provide national, evidence-based guidelines and clinical flowcharts for the clinical care of people with COVID-19. The guidelines address questions that are specific to managing COVID-19 and cover the full disease course across mild, moderate, severe and critical illness. These are 'living' guidelines, updated with new research in near real-time in order to give reliable, up-to-the minute advice to clinicians providing frontline care in this unprecedented global health crisis.

#### COVID-19 Critical Intelligence Unit

#### https://www.aci.health.nsw.gov.au/covid-19/critical-intelligence-unit

The Agency for Clinical Innovation (ACI) in New South Wales has developed this page summarising rapid, evidence-based advice during the COVID-19 pandemic. Its operations focus on systems intelligence, clinical intelligence and evidence integration. The content includes a daily evidence digest, a COVID status monitor, a risk monitoring dashboard and evidence checks on a discrete topic or question relating to the current COVID-19 pandemic. There is also a 'Living evidence' section summarising key studies and emerging evidence on **COVID-19 vaccines** and **SARS-CoV-2 variants**. The most recent updates include:

- *SARS-CoV-2 variants retired living evidence* What is the evidence on SARS-CoV-2 variants that are under monitoring by the World Health Organization?
- *COVID-19 vaccines retired living evidence* What is the evidence on COVID-19 vaccine effectiveness and safety?
- Current and emerging patient safety issues during COVID-19 What is the evidence on the current and emerging patient safety issues arising from the COVID-19 pandemic?
- *Bivalent COVID-19 vaccines* What is the available regulatory and research evidence for bivalent COVID-19 vaccines?
- *Surgery post COVID-19* What is the evidence for the timing of surgery, and outcomes following surgery, for people who have recovered from COVID-19?
- *Paxlovid* What is the evidence for Paxlovid for treatment of COVID-19?
- *Molnupiravir*—What is the evidence for and regulatory context of molnupiravir for treatment of COVID-19?
- *Eating disorders and COVID-19* What is the impact of the COVID-19 pandemic on the prevalence of eating disorders?
- Long COVID What is the evidence on the prevalence, presentation and management of long-COVID?
- Oseltamivir (Tamiflu) use in healthcare settings What is the evidence that use of oseltamivir in healthcare workers with a symptomatic influenza diagnosis result in an earlier return to work and reduced absenteeism? What is the evidence that use of oseltamivir in adults and children with symptomatic influenza reduces influenza transmission in health care settings?
- Alternative models of care for acute medical conditions What is the evidence on alternative models of care for managing patients with acute medical conditions outside of emergency or inpatient hospital settings?
- *Exercise and long COVID* Is exercise helpful in individuals with long COVID? Is post-exertional symptom exacerbation a risk in long COVID?
- *Influenza and seasonal prophylaxis with oseltamivir* What is the place or evidence for seasonal influenza prophylaxis (such as taking oseltamivir for 10 to 12 weeks continuously) in healthcare and aged care settings?

- Rapid access models of care for respiratory illnesses What is the evidence for rapid access models of care for respiratory illnesses, especially during winter seasons, in emergency departments?
- *Post-acute sequelae of COVID-19* What is the evidence on the post-acute sequelae of COVID-19?
- *Emerging variants* What is the available evidence for emerging variants?
- Chest pain or dyspnoea following COVID-19 vaccination What is evidence for chest pain or dyspnoea following COVID-19 vaccination?
- Cardiac investigations and elective surgery post-COVID-19 What is evidence for cardiac investigations and elective surgery post-COVID-19?
- *Breathlessness post COVID-19* How to determine those patients who present with ongoing breathlessness in need of urgent review or intervention due to suspected pulmonary embolus?
- *COVID-19 pandemic and influenza* What is the evidence for COVID-19 pandemic and influenza?
- Budesonide and aspirin for pregnant women with COVID-19 What is the evidence for the use of Budesonide for pregnant women with COVID-19? What is the evidence for aspirin prophylaxis for pre-eclampsia in pregnant women with a COVID-19 infection?
- *COVID-19 vaccines in Australia* What is the evidence on COVID-19 vaccines in Australia?
- COVID-19 pandemic and wellbeing of critical care and other healthcare workers Evidence in brief on the impact of the COVID-19 pandemic on the wellbeing of critical care and other healthcare workers.
- *Disease modifying treatments for COVID-19 in children* What is the evidence for disease modifying treatments for COVID-19 in children?
- *Mask type for COVID-19 positive wearer* What is the evidence for different mask types for COVID-19 positive wearers?
- *Post acute and subacute COVID-19 care* What published advice and models of care are available regarding post-acute and subacute care for COVID-19 patients?
- *Hospital visitor policies* What is the evidence for hospital visitor policies during and outside of the COVID-19 pandemic?
- Surgical masks, eye protection and PPE guidance—What is the evidence for surgical masks in the endemic phase in hospitals and for eyewear to protect against COVID-19?

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