AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

2023 APS Census Action Plan

Target area	Goals	Action steps
Engagement and Communication	Improve staff engagement through communication and collaboration initiatives	 Undertake initiatives to bring staff together and create opportunities for staff interaction across the Commission offices Establish the mechanisms to embed cross program collaboration into Commission processes Continue to identify opportunities to improve internal communications, including through the Commission's intranet and staff newsletter as well as circulating information from monthly all-staff meetings.
2. Wellbeing and Diversity	Wellbeing and inclusive practices are supported and integrated into our work	 Support staff wellbeing and fitness by providing all staff with access to the Fitness Passport program and encouraging staff to take breaks and go for walks Organise EAP wellbeing webinars across the year for staff, focusing on a variety of wellbeing and mental health topics Continue to enhance the visibility of wellbeing resources available through the Commission's intranet Managers incorporate conversations about communication and working preferences into performance discussions to support effective working relationships Strengthen respect in our practices through staff participation in diversity and cultural awareness training initiatives.
3. Performance	Development and implementation of policy guidance, tools and resources to support a consistent application across programs	 All staff are encouraged to look for ways to be innovative in their work Extend the Commission's new starter orientation program to incorporate governance and business process, and information about the role and function of the Commission within the Australian health system Develop and implement a peer support/buddy program for new staff Ensure our staff have the best tools and resources in place to operate at their highest level by improving infrastructure (IT and office space).