



On the Radar

Issue 648
6 May 2024

On the Radar is a summary of some of the recent publications in the areas of safety and quality in health care. Inclusion in this document is not an endorsement or recommendation of any publication or provider. Access to particular documents may depend on whether they are Open Access or not, and/or your individual or institutional access to subscription sites/services. Material that may require subscription is included as it is considered relevant.

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On the Radar

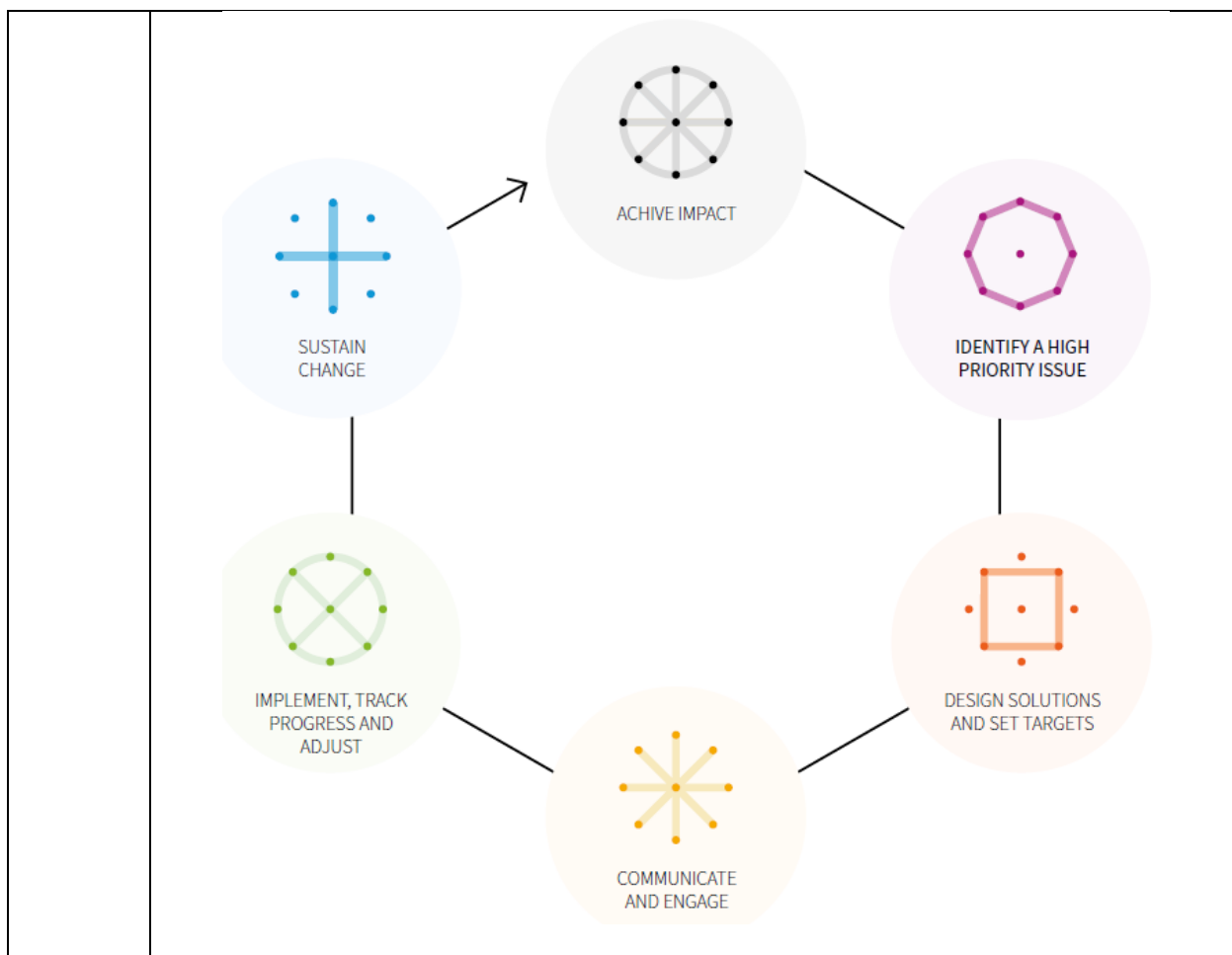
Editor: Dr Niall Johnson niall.johnson@safetyandquality.gov.au

Contributors: Niall Johnson

Books

Implementation playbook, pocket edition: A quick-reference guide to delivering impact for health, with tools and templates
World Health Organization
Geneva: WHO; 2023. p. 121.

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| URL | https://www.who.int/publications/i/item/9789240085213 |
| Notes | The World Health Organization (WHO) has released this 'pocket edition' of their Implementation Playbook. The Implementation Playbook is designed to support effective implementation to achieve measurable progress toward health-related targets. The, the Implementation Playbook (including the Pocket Edition) guides teams on how to go about doing it: from identifying priority health issue(s) and setting measurable targets, through to problem-solving and creating an institutional culture of data-driven action. |



Journal articles

Intervention for reducing the overuse of upper endoscopy in patients <45 years: a protocol for a stepwise intervention programme

Hernes SS, Høiberg M, Gallefoss F, Thoresen C, Tjomsland O

BMJ Open Quality. 2024;13(2):e002649.

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| DOI | https://doi.org/10.1136/bmjog-2023-002649 |
| Notes | There has been an interest in value, variation and appropriateness of care that has led to a focus to attempts to identify unwarranted variation and possible overuse of some interventions. This paper reports on the development and implementation of ‘a protocol for reducing the overuse of upper endoscopy in a Norwegian health region’. The authors observe that ‘Most interventions targeting overuse and high utilisation rates are based on the assumption that knowledge of areas of unwarranted variation in healthcare automatically will lead to a reduction in unwarranted variation.’ However, awareness alone seems to rarely be enough. |

For information on the Commission’s work on healthcare variation, including the *Australian Atlas of Healthcare Variation* series, see <https://www.safetyandquality.gov.au/our-work/healthcare-variation>

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| URL | https://australianprescriber.tg.org.au/ |
| Notes | <p>A new issue of <i>Australian Prescriber</i> has been published. Content in this issue of <i>Australian Prescriber</i> includes:</p> <ul style="list-style-type: none"> • Biologic therapies for severe asthma with persistent type 2 inflammation (S Chandrasekara, P Wark) • Partnered pharmacist medication charting and prescribing in Australian Hospitals (EY Tong, G Yip) • Diagnosis and management of obstructive sleep apnoea in adults (D Hynes, D Mansfield) • Assessing, communicating and managing cardiovascular disease risk: a practical summary of the 2023 guideline (G Jennings, N Raffoul, M Nelson) • New drugs: Andusomeran and raxtozinameran for prevention of COVID-19 disease Faricimab for neovascular age-related macular degeneration and diabetic macular oedema Relugolix+estradiol+norethisterone for symptomatic uterine fibroids |

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| URL | https://pxjournal.org/journal/vol11/iss1/ |
| Notes | <p>A new issue of the <i>Patient Experience Journal (PXJ)</i> has been published. Articles in this issue of the <i>Patient Experience Journal</i> include:</p> <ul style="list-style-type: none"> • Editorial: Looking Back to Move Forward: The Next Decade and Beyond for Human Experience (Jason A. Wolf) • The Evolution of Patient Experience: From Holistic Care to Human Experience (Corey Adams, Reema Harrison, and Jason A Wolf) • Investing in the Bottom Line: The Value Case for Improving Human Experience in Healthcare (Jason A Wolf, Vishal Bhalla, Brian Carlson, Jennifer Carron, Lanie Dixon, Julie K Oehlert, and Brant J Oliver) • The Legitimacy of the Patient Story: The Unofficial Autoethnography (Kathy Saldana) • A Patient’s Journey: Navigating Life with Type 1 Diabetes (Maram Dalab) • “Not Your Father’s Heart”: How Healthcare Discrimination for Neurodivergent Patients Taught Me About the Human Experience (Cate Murphy) • The Use of Patient Stories as a Knowledge Translation Strategy to Facilitate the Sustainability of Evidence-Based Interventions (EBIs) in Healthcare (Rachel Flynn, Lauren Dobson, Ella Milne, Alyson Campbell, Kelly Mrklas, Tracy Wasylak, and Shannon D Scott) • Lived Experiences of Cancer Patients Who Chose to Stop Receiving Treatment (Amreen A Ali, Neena Kohli, and Shreshtha Yadav) • Patient Experience Diagnosis: Using Telemed Simulation to Assess Health Care Provider Verbal and Nonverbal Communication Issues to Prescribe Potential Interventions (Xiaowen Guan, Mike C Porter, and Paul G Omodt) • Healthcare Team Members’ Views on Social Determinants of Health Screening and Referral Practices in a Pediatric Emergency Department (Jadelynn Nagy, Natalie J Tedford, Sahlil Ahmed, Sofia Thoms, Akiko Kamimura, and Maija Holsti) |

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| | <ul style="list-style-type: none"> • Helping Patients Navigate the Emergency Department: Assessing the Utility of a Poster Illustrating the Patient Journey (Lynette D Krebs, Cristina Villa-Roel, Maria B Ospina, Brian R Holroyd, and Brian H Rowe) • Refining Successful Implementation Strategies for the Surgical Safety Checklist in High-Income Contexts: Results of an International Mixed Methods Study (Meagan E Elam, Christopher J Louis, Jonathan Woodson, Nathan Turley, Denisa Urban, Mary E Brindle, and Jacey A Greece) • • Acceptability of a New Remote Monitoring Service for Patients with COVID-19 Infection using Wearable BioStickers™: A Mixed Methods Study (Lynne Maher, Lisa K Blake, Karol J Czuba, and Mary E Seddon) • The Mental Health Journey of Healthcare Workers Returning to Work After COVID-19 in Pakistan: Recovery and Resilience (Fahad Ahmed, Ayesha Iqbal, Talal Khurshid, Hidayat Ullah, Sundas Sahar, Khurram Iqbal, Muhammad Ahmed Ali, and Rija Rizvi) • Evaluation of Online Patient Complaints Regarding City Hospitals in Türkiye During the COVID-19 Pandemic: A Content Analysis Study (Canan Çınar, Elif Erbay, Gökçen Çeliker, and Ahmet Selçuk Yıldırım) • Covid-19 Vaccine Perception and Hesitancy Among Uninsured Free Clinic Patients (Samin Panahi, Brenda Spearman, Justine Sundrud, Mason Lunceford, and Akiko Kamimura) • Does Patient Experience Change with Age? Exploring Associations Between Patient Experience, Gender and Age (Corey Adams, Ramya Walsan, Anthony Schembri, Anurag Sharma, Ramesh Walpola, and Reema Harrison) • Association Between Clinicians' Average Patient Length of Stay and Patient Experience Scores (Diane Kuhn, Thomas Lardaro, Katherine Pollard, Carl Pafford, Steven K Roumpf, Christian C Strachan, Julia Vaizer, Nancy K Globber, and Benton R Hunter) • Patients' Perceptions of Interprofessional Collaboration: A Scoping Review (Robynne Gilchrist, Aayesha Kholvadia, and William Burdick) • Co-designing of Patient Safety Incident Disclosure Process in Primary Healthcare System in Qatar (Nawal Khattabi, Reena Francis, Reem Abdul Malik, Amal Al Ali, and Mariam Abdul Malik) |
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Healthcare Policy

Volume 19, Number 3, 2024

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| URL | https://www.longwoods.com/publications/healthcare-policy/27227/1/vol.-19-no.3-2024 |
| Notes | <p>A new issue of <i>Healthcare Policy</i> has been published. Articles in this issue of <i>Healthcare Policy</i> include:</p> <ul style="list-style-type: none"> • Editorial: A Call for Bigger Thinking and Meaningful Improvements in Health and Well-Being: Time to Move on From Small-Scale Changes (Jason M. Sutherland) • Five Years After Cannabis Legalization, Is It Time to Ease Restrictions on Promotion? (Jean-François Crépault, Sergio Rueda and Victor Tang) • Commentary: The Conflict Between Protecting Public Health and Raising Tax Revenue (Wayne Hall) • The Eye-Opening Truth About Private Surgical Facilities in Canada (R Trafford Crump, Gunnar Siljedal, Ezekiel Weis, A Ragan and J M Sutherland) |

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| | <ul style="list-style-type: none"> • Commentary: Pricing Cataract (and Other Straightforward) Surgeries – A Policy Perspective to Build Capacity, Value and Innovation (Will Falk) • Methadone Prescribing Regulation for Opioid Use Disorder in Canada: Evidence for an East–West Policy Divide (Chloe Campbell, Kellia Chiu and Abhimanyu Sud) • Healthcare Service Utilization and Perceived Gaps: The Experience of French-Speaking 2S/LGBTQI+ People in Manitoba (Danielle de Moissac, Kevin Prada, Ndeye Rokhaya Gueye, Jacqueline Avanthay-Strus and Stephan Hardy) • Rural-Urban Differences in Healthcare Use in Persons With Dementia Between 2000 and 2019: A Quebec Population-Based Study (Geneviève Arsenault-Lapierre, Claire Godard-Sebillotte, Tammy Bui, Nadia Sourial, Louis Rochette, Victoria Massamba, Caroline Sirois, Julie Kosteniuk, Debra Morgan, Amélie Quesnel-Vallée and Isabelle Vedel) |
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Health Expectations

Volume 27, Issue 2, April 2024

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| URL | https://onlinelibrary.wiley.com/toc/13697625/2024/27/2 |
| Notes | <p>A new issue of <i>Health Expectations</i> has been published. Articles in this issue of <i>Health Expectations</i> include:</p> <ul style="list-style-type: none"> • Patient readiness for shared decision making about treatment: Conceptualisation and development of the ReadySDM (Sascha M Keij, Anne M Stiggelbout, Arwen H Pieterse) • Co-production and adaptation of a prison-based problem-solving workbook to support the mental health of patients housed within a medium- and low-secure forensic service (Amanda E Perry, Heather Baker, Anne Aboaja, Lindsey Wilson, Sarah Morris, Patient Public Involved Service User) • Co-production of health and social science research with vulnerable children and young people: A rapid review (Jo Erwin, Lorna Burns, Urshla Devalia, Robert Witton, Jill Shawe, Hannah Wheat, Nick Axford, Janine Doughty, Sarah Kaddour, Abigail Nelder, Paul Brocklehurst, Skye Boswell, Martha Paisi) • The challenges of voluntary care provision for hospitalized patients with COVID-19: A qualitative study of the public volunteers' experiences (Fatemeh Karami, Alireza Nikbakht Nasrabadi, Camellia Torabizadeh, Monir Mazaheri, Leila Sayadi) • Co-designing resources to support older people with intellectual disabilities and their families plan for parental death and transitions in care (Rebecca Anderson-Kittow, Richard Keagan-Bull, Jo Giles, I Tuffrey-Wijne) • Supported decision-making interventions in mental healthcare: A systematic review of current evidence and implementation barriers (Cathy J Francis, Amanda Johnson, Rhonda L Wilson) • Patient and public involvement in the development of health services: Engagement of underserved populations in a quality improvement programme for inflammatory bowel disease using a community-based participatory approach (Elena Sheldon, Naseeb Ezaydi, Melanie Ditmore, Olga Fuseini, Rachel Ainley, Kerry Robinson, Daniel Hind, Alan J Lobo) • ‘ALL ABOUT MY IDEAL MENTAL HEALTH SERVICE’: Users, family members and experts by experience discussing a co-designed service (Michele Rocelli, L Aquili, P Giovanazzi, A Puecher, M M Goglio, E Faccio) |

- Patient and public involvement in the development of the digital tool MyBoT to support **communication between young people with a chronic condition and care providers** (Femke van Schelven, Mara van Weele, Eline van der Meulen, Elise Wessels, Hennie Boeije)
- Validating care and treatment scenarios for measuring decisional conflict regarding **future care preferences among older adults** (Craig Sinclair, Ling Yeoh, Ava Karusoo-Musumeci, Kirsten A Auret, Josephine M Clayton, Michelle Hilgeman, Elizabeth Halcomb, Ron Sinclair, Angelita Martini, Anne Meller, Rebecca Walton, Li Wei, Tiet-Hanh Dao-Tran, S Kurrle, T Comans)
- Young people's priorities for the self-**management of distress after stoma surgery** due to inflammatory bowel disease: A consensus study using online nominal group technique (Benjamin Saunders, Kay Polidano, Lucy Bray, Tamsin Fisher, Nadia Corp, Megan McDermott-Hughes, Adam D Farmer, Beth Morris, Sahara Fleetwood-Beresford, Carolyn A Chew-Graham)
- 'Physical well-being is our top priority': Healthcare professionals' challenges in supporting **psychosocial well-being in stroke services** (Felicity A S Bright, Claire Ibell-Roberts, K Featherstone, N Signal, B-J Wilson, A Collier, V Fu)
- Accessing care for **Long Covid** from the perspectives of patients and healthcare practitioners: A qualitative study (Fidan Turk, Jennifer Sweetman, Carolyn A Chew-Graham, Mark Gabbay, Jessie Shepherd, Christina van der Feltz-Cornelis, STIMULATE-ICP Consortium)
- Engaging patients in designing a transmural allied health pathway: A qualitative exploration of **hospital-to-home transitions** (Juil W M van Grootel, Romain J Collet, Suzanne Wiertsema, Hanneke van Dongen, Marike van der Leeden, Edwin Geleijn, Raymond Ostelo, Marike van der Schaaf)
- What really is **nontokenistic fully inclusive patient and public involvement/engagement in research?** (Andrea Hilton, Molly Megson, Aidin Aryankhesal, Jessica Blake, George Rook, Anne Irvine, Jinpil Um, Anne Killett, Ian Maidment, Y Loke, J van Horik, C Fox, TIMES programme team)
- Barriers to adopting **digital contact tracing for COVID-19**: Experiences in New Zealand (Phoebe Elers, Tepora Emery, Sarah Derrett, Tim Chambers)
- 'It is empowering and gives people dignity in a very difficult process': A multistage, multimethod qualitative study to understand the views of end users in the cultural adaptation of a **dementia and driving decision aid** (Nadine Veerhuis, Alessandra Merizzi, S Papoulias, C Bradbury, K Sheret, V Traynor)
- **Long-term smell loss experiences after COVID-19**: A qualitative study (Hafize Özdemir Alkanat, Selda Arslan)
- **Emotion in public involvement**: A conceptual review (Kristin Liabo, Lauren Asare, Philip Ruthen, Julia Burton, Pamela Staunton, Joanne Day)
- The expectations and experiences of patients regarding the **diagnostic workup at a specialized memory clinic**: An interview study (Malin Aspö, Maria Sundell, Myroslava Protsiv, Fleur Wiggenraad, Marie Rydén, Francesca Mangialasche, Miia Kivipelto, Leonie N C Visser)
- Healthcare professionals' experiences of caring for women with **false-positive screening test results** in the National Health Service Breast Screening Programme (Hannah A Long, Joanna M Brooks, Anthony J Maxwell, Sarah Peters, Michelle Harvie, David P French)
- Using focus groups to inform a **peer health navigator service** for people who are transgender and gender diverse in Saskatchewan, Canada (Gwen

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| | <p>Rose, Michelle McCarron, Mel Reid, T Fayant-McLeod, Emily Gulka, James Young, Megan Clark, Stéphanie J Madill)</p> <ul style="list-style-type: none"> • Fluctuating salience in those living with genetic risk of motor neuron disease: A qualitative interview study (Jade Howard, Fadhila Mazanderani, Karen Forrest Keenan, Martin R Turner, Louise Locock) • Balancing feeling ‘prepared’ without feeling ‘devoured’: A qualitative study of self-care from the perspective of self-empowered persons living with Parkinson's disease in Sweden (Jamie L Luckhaus, Anna Clareborn, Maria Hägglund, Sara Riggare) • Advancing the Care Experience for patients receiving Palliative care as they Transition from hospital to Home (ACEPATH): Codesigning an intervention to improve patient and family caregiver experiences (Madeline McCoy, Taylor Shorting, Vinay Kumar Mysore, Edward Fitzgibbon, Jill Rice, Meghan Savigny, Marianne Weiss, Daniel Vincent, Meaghen Hagarty, Krystal Kehoe MacLeod, Natalie C Ernecoff, Rex Pattison, Mona Kornberg, Adrianna Bruni, Shirley H Bush, Kerry Kuluski, Valerie Fiset, Cecilia Li, Henrique A Parsons, Geneviève Lalumière, Tara Connolly, Colleen Webber, S R Isenberg) • Effects of a shared decision-making implementation programme on patient-centred communication in oncology—Secondary analysis of a randomised controlled trial (Anja Lindig, Lotta Mannagottera, Pola Hahlweg, Hannah Sigl, Anne Klimesch, Stefan Zeh, Levente Kriston, Isabelle Scholl) • Behaviour, barriers and facilitators of shared decision making in breast cancer surgical treatment: A qualitative systematic review using a ‘Best Fit’ framework approach (Hongying Zheng, Linning Yang, Jiale Hu, Yan Yang) • Novel motivational interviewing-based intervention improves engagement in physical activity and readiness to change among adolescents with chronic pain (Katalin Forgács-Kristóf MSc, Szilvia Ádám, Adrienn Vargay, J Major) • Investigating the impact of primary care networks on continuity of care in English general practice: Analysis of interviews with patients and clinicians from a mixed methods study (Mhorag Goff, Sally Jacobs, Jonathan Hammond, Ali Hindi, Kath Checkland) • #DryByChristmas: A patient and public involvement study on women's engagement with humorous pelvic floor muscle training digital nudges on social media (Rosie C Harper, Sally Sheppard, E Miller, C Stewart, C J Clark) • Engaging with peers to integrate community care: Knowledge synthesis and conceptual map (Andreea-Cătălina Panaite, Odile-Anne Desroches, Émilie Warren, Ghislaine Rouly, Geneviève Castonguay, Antoine Boivin) • Operationalizing the Consolidated Framework for Implementation Research to build and support the lived experience workforce in direct health service provision (Alayna Carrandi, Yanan Hu, Katherine McGill, Sarah Wayland, Shae Karger, Myfanwy Maple) • Advancing a collective vision for equity-based cocreation through prototyping at an international forum (Michelle Phoenix, Sandra Moll, Alexa Vrzovski, Le-Tien Bhaskar, Samantha Micsinszki, Emma Bruce, Lulwama Mulalu, P Hossain, B Freeman, G Mulvale, CoPro Consortium) • The role of multidisciplinary MS care teams in supporting lifestyle behaviour changes to optimise brain health among people living with MS: A qualitative exploration of clinician perspectives (Olivia Wills, Yasmine Probst, Jodi Haartsen, Anne-Therese McMahan) |
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| | <ul style="list-style-type: none"> • Experiences of people with Long Covid with a digital physiotherapy intervention: A qualitative study (María-José Estebanez-Pérez, Rocío Martín-Valero, Pablo Pastora-Estebanez, José-Manuel Pastora-Bernal) • Exploring the lived experience of receiving mental health crisis care at emergency departments, crisis phone lines and crisis care alternatives (Helena Roennfeldt, Nicole Hill, Louise Byrne, Bridget Hamilton) • Gaining consensus on emotional wellbeing themes and preferences for digital intervention type and content to support the mental health of young people with long-term health conditions: A Delphi study (Jennie Brown, Lauren Cox, Kathleen Mulligan, Stephanie Wilson, Michelle Heys, Polly Livermore, Suzy Gray, Angeliki Bogosian) • Shaping research for people living with co-existing mental and physical health conditions: A research priority setting initiative from the United Kingdom (Olivia Taylor, E Newbronner, H Cooke, L Walker, R Wadman) • Assessing the impact of an online dementia awareness initiative co-created with and for English, Arabic and Vietnamese speaking communities: A case study (Yousra Ali, Gabriela E Caballero, Eman Shatnawi, Ann Dadich, Genevieve Z Steiner-Lim, Canterbury Bankstown Dementia Alliance, Michelle DiGiacomo, Diana Karamacoska) • A qualitative exploration of the barriers and facilitators to self-managing multiple long-term conditions amongst people experiencing socioeconomic deprivation (Abi Woodward, Danielle Nimmons, Nathan Davies, Kate Walters, Fiona A Stevenson, J Protheroe, C A Chew-Graham, M Armstrong) • The First Nations experience of accessing rheumatology services in a metropolitan hospital: A qualitative study (Taylor Cullen, Miki Griffith, Arvin Damodaran, Ebony Lewis, Faye McMillan, Anthony Sammel, Rhiana Honeysette, Brett Biles, Kim Beadman, Sally Nathan) • Decoding the persistence of delayed hospital discharge: An in-depth scoping review and insights from two decades (Alyaa Abdelhalim, Manaf Zargoush, Norm Archer, Mehrdad Roham) • Insights and recommendations for working collaboratively and improving care in Alzheimer's disease: Learnings from the Finding Alzheimer's Solutions Together (F.A.S.T.) Council (Jannice Roeser, Nikki Bayliss, Marco Blom, Ruth Croney, Lydia Lanman, Jerson Laks, Marco Lyons, Lea Proulx, Marianna Tsatali, Karin Westerlund, Jean Georges) • Barriers to healthcare access and experiences of stigma: Findings from a coproduced Long Covid case-finding study (Donna Clutterbuck, Mel Ramasawmy, Marija Pantelic, Jasmine Hayer, Fauzia Begum, Mark Faghy, Nayab Nasir, Barry Causer, Melissa Heightman, Gail Allsopp, Dan Wootton, M Asad Khan, Claire Hastie, Monique Jackson, Clare Rayner, Darren Brown, Emily Parrett, Geraint Jones, Rowan Clarke, Sammie Mcfarland, Mark Gabbay, Amitava Banerjee, N A Alwan, The STIMULATE-ICP Consortium) • A design thinking-led approach to develop a responsive feeding intervention for Australian families vulnerable to food insecurity: Eat, Learn, Grow (Kimberley A Baxter, Jeremy Kerr, Smita Nambiar, , Danielle Gallegos, Robyn A Penny, Rachel Laws, Rebecca Byrne) |
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BMJ *Quality & Safety* online first articles

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| URL | https://qualitysafety.bmj.com/content/early/recent |
| Notes | <p>BMJ <i>Quality & Safety</i> has published a number of ‘online first’ articles, including:</p> <ul style="list-style-type: none">• How therapeutic relationships develop in group-based telehealth and their perceived impact on processes and outcomes of a complex intervention: a qualitative study (Luis Fernando Sousa Filho, Melanie K Farlie, Terry P Haines, Peter Malliaras)• Assessing quality of direct-to-consumer telemedicine in China: a cross-sectional study using unannounced standardised patients (Zhen Zeng, Dong (Roman) Xu, Yiyuan Cai, Wenjie Gong)• Editorial: Taking action on inequities: a structural paradigm for quality and safety (Tara A Burra, Christine Soong, Brian M Wong)• Checking all the boxes: a checklist for when and how to use checklists effectively (Myrte de Alfred, Laura H Barg-Walkow, Joseph R Keebler, Alex Chaparro) |

Online resources

Australian Living Evidence Collaboration

<https://livingevidence.org.au/>

[UK] NIHR Evidence

<https://evidence.nihr.ac.uk/>

The UK’s National Institute for Health Research (NIHR) has posted new evidence alerts on its site. Evidence alerts are short, accessible summaries of health and care research which is funded or supported by NIHR. This is research which could influence practice and each Alert has a message for people commissioning, providing or receiving care. The latest alerts include:

- Surgery is better than nasal sprays for people with **severely blocked airways**
- **Kidney failure**: medical insertion of catheters for peritoneal dialysis is as safe as surgery
- **Pelvic organ prolapse**: self-management of pessaries can be a good option
- Hospice and palliative care services could encourage **eye donation**
- **Shoulder dislocation**: extra physiotherapy is no better than self-management
- What is the best way to identify people with **inherited high cholesterol**?

The NIHR has also produced a new Collection: *Maternity services: research can improve safety and quality of care* https://doi.org/10.3310/nihrevidence_62672

[USA] AHRQ Perspectives on Safety

<https://psnet.ahrq.gov/psnet-collection/perspectives>

The US Agency for Healthcare Research and Quality (AHRQ) publishes occasional Perspectives on Safety essays. Recent essays include:

- *Patient Safety Amid Nursing Workforce Challenges*
<https://psnet.ahrq.gov/perspective/patient-safety-amid-nursing-workforce-challenges>

[USA] Effective Health Care Program reports

<https://effectivehealthcare.ahrq.gov/>

The US Agency for Healthcare Research and Quality (AHRQ) has an Effective Health Care (EHC) Program. The EHC has released the following final reports and updates:

- **Long COVID Models of Care Technical Brief**
<https://effectivehealthcare.ahrq.gov/products/long-covid-models-care/tech-brief>

[USA] Improving Nursing Home Care Quality

<https://bettercareplaybook.org/collections/improving-nursing-home-care-quality>

The Better Care Playbook initiative has compiled a new collection: *Improving Nursing Home Care Quality*. The collection includes evidence for improving nursing home quality of care, including policy and practice reforms related to staffing levels, models of care, organizational factors, and transparency.

[UK] Leading Improvement in Health and Care podcasts

<https://www.nhsconfed.org/publications/podcasts/leading-improvement-health-and-care>

The Health Foundation, NHS Confederation and the Q community in the UK have launched a new podcast series: *Leading Improvement in Health and Care*. Each month, a new podcast will explore the learning and experiences of people making change across systems. The first episode – *Morale* – explores how to improve staff engagement.

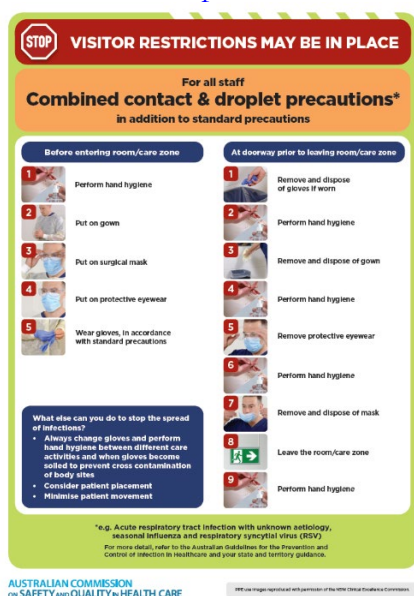
COVID-19 resources

<https://www.safetyandquality.gov.au/covid-19>

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at <https://www.safetyandquality.gov.au/covid-19>

These resources include:

- **COVID-19 infection prevention and control risk management** This primer provides an overview of three widely used tools for investigating and responding to patient safety events and near misses. Tools covered in this primer include incident reporting systems, Root Cause Analysis (RCA), and Failure Modes and Effects Analysis (FMEA).
<https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance>
- **Poster – Combined contact and droplet precautions**
<https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-poster-combined-contact-and-droplet-precautions>



- *Poster – Combined airborne and contact precautions*
<https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-poster-combined-airborne-and-contact-precautions>

VISITOR RESTRICTIONS MAY BE IN PLACE

For all staff

Combined airborne & contact precautions

in addition to standard precautions

Before entering room/care zone

- 1

Perform hand hygiene
- 2

Put on gown
- 3

Put on a particulate respirator (e.g. P2/N95) and perform fit check
- 4

Put on protective eyewear
- 5

Wear gloves in accordance with standard precautions

What else can you do to stop the spread of infections?

- Always change gloves and perform hand hygiene between different care activities and when gloves become soiled to prevent cross contamination of body sites
- Consider patient placement
- Minimise patient movement

At doorway prior to leaving room/care zone

- 1

Remove and dispose of gloves if worn
- 2

Perform hand hygiene
- 3

Remove and dispose of gown
- 4

Leave the room/care zone
- 5

Perform hand hygiene (in an anteroom/outside the room/care zone)
- 6

Remove protective eyewear (in an anteroom/outside the room/care zone)
- 7

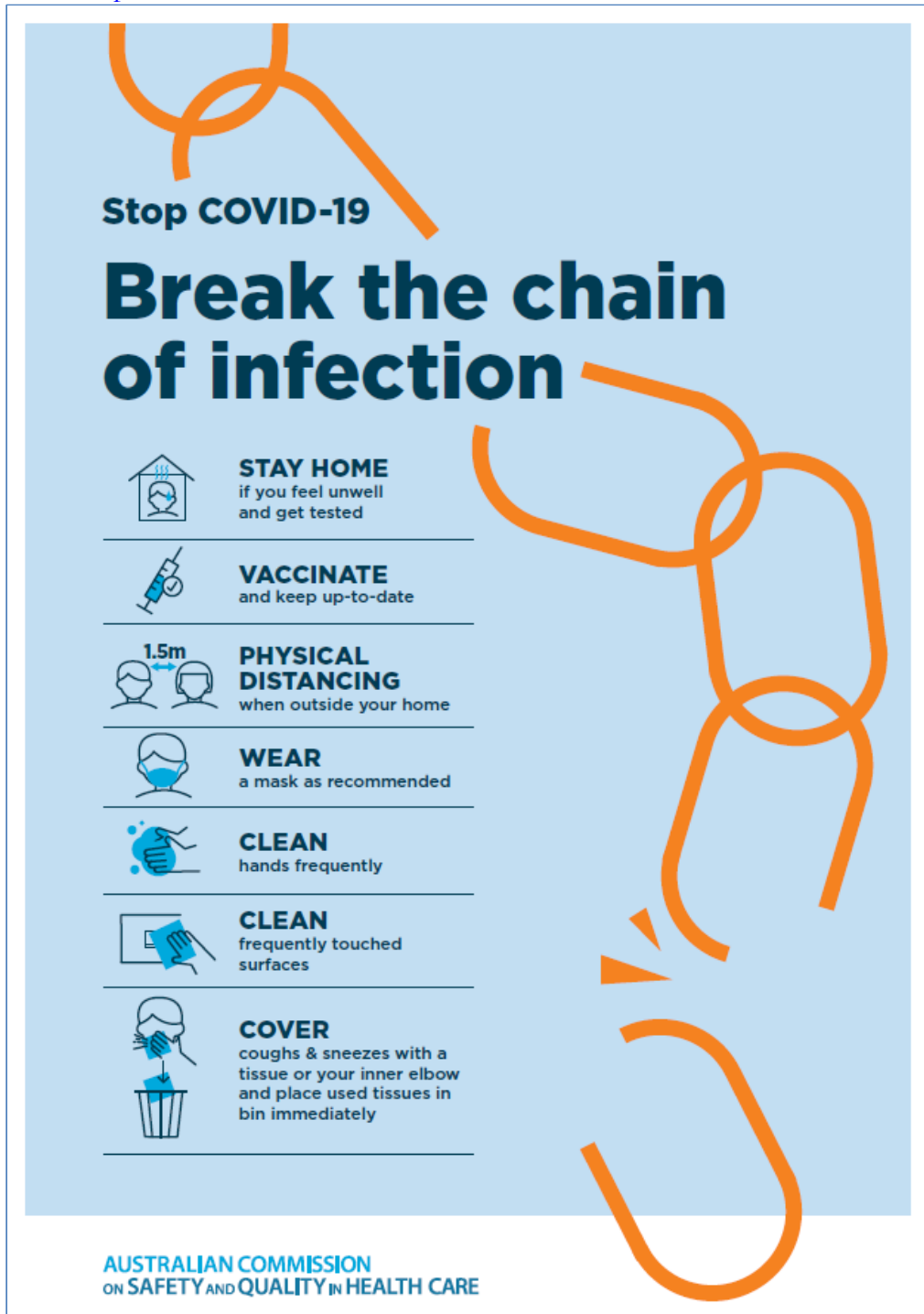
Perform hand hygiene (in an anteroom/outside the room/care zone)
- 8

Remove and dispose of particulate respirator (in an anteroom/outside the room/care zone)
- 9

Perform hand hygiene

KEEP DOOR CLOSED AT ALL TIMES

- *Environmental Cleaning and Infection Prevention and Control*
www.safetyandquality.gov.au/environmental-cleaning
- *COVID-19 infection prevention and control risk management – Guidance*
<https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-infection-prevention-and-control-risk-management-guidance>
- *Safe care for people with cognitive impairment during COVID-19*
<https://www.safetyandquality.gov.au/our-work/cognitive-impairment/cognitive-impairment-and-covid-19>
- *Stop COVID-19: Break the chain of infection* poster
<https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chain-infection-poster-a3>



- *COVID-19 and face masks – Information for consumers*
<https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19-and-face-masks-information-consumers>

**AUSTRALIAN COMMISSION
ON SAFETY AND QUALITY IN HEALTH CARE**

**INFORMATION
for consumers**

COVID-19 and face masks

Should I use a face mask?

Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help protect others if you are infected with the virus, but do not have symptoms of infection.

Wearing a face mask in Australia is recommended by health experts in areas where community transmission of COVID-19 is high, whenever physical distancing is not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community.


When thinking about whether wearing a face mask is right for you, consider the following:

- Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train
- Are you older or do you have other medical conditions like heart disease, diabetes or respiratory illness? People in these groups may get more severe illness if they are infected with COVID-19
- Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home)
- A face mask will not provide you with complete protection from COVID-19. You should also do all of the other things listed below to prevent the spread of COVID-19.

What can you do to prevent the spread of COVID-19?

Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to:

- Stay at home when you are unwell, with even mild respiratory symptoms
- Regularly wash your hands with soap and water or use an alcohol-based hand rub
- Do not touch your face
- Do not touch surfaces that may be contaminated with the virus
- Stay at least 1.5 metres away from other people (physical distancing)
- Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately.



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