AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

FACT SHEET for Consumers

Safety in Health Care web tool

safetyinhealthcare.gov.au

Safety in Health Care is a unique web tool with up-to-date information about the safety and quality of care being provided in Australian hospitals.

It's the first time this data has been made available to the public on a single, easy-to-access, national platform.



The web tool allows consumers to access data from their local hospital, alongside information about how safety and quality is assessed and promoted in the Australian health system.

Why is the web tool important?

Everyone has a right to know about the safety and quality of their hospitals.

This new web tool is unique. It is a single, simplified tool focused on hospital safety and quality data. The reported indicators provide a high-level picture of the safety and quality of a hospital in a way that is accessible and relevant to everyone.

By making this data available with information about the indicators and processes used to assess safety and quality, the web tool will:

- Foster strong clinical governance and a robust safety culture among Australian hospitals
- 2. Promote transparency and accountability across the health system
- 3. Help everyone understand how safety and quality are supported and promoted in the Australian health system.

Public reporting of safety and quality data helps identify areas of strong performance in Australian hospitals, and areas that require attention.

How will the tool assist the public?

Public reporting of safety and quality data will help strengthen the Australian health system by highlighting what is being done well and what needs to be done better. It will help foster a robust and transparent culture of learning and improvement among all hospitals.

The safety and quality indicators currently published on the Safety in Health Care web tool are:

- 1. Assessment against the National Safety and Quality Health Service (NSQHS) Standards
- 2. Results from National Hand Hygiene Audits
- 3. Rates of Staphylococcus aureus bloodstream infections (SABSI)

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On the web tool, you can search for safety and quality data by hospital. Indicators are grouped into five measures, or fundamentals, of safety and quality. Including:

- Care that meets the National Standards
- · Reducing risk of harm
- A culture that promotes patient safety
- Safe clinical outcomes for patients
- Care that is appropriate for the individual

The web tool also includes information about the indicators and processes used to assess safety and quality.

What safety and quality data are on the web tool?

The web tool currently includes data from three safety and quality indicators sourced from national databases that are already publicly available.

The current indicators include:

- Assessment against the National Safety and Quality Health Service (NSQHS) Standards
- Results from National Hand Hygiene Audits
- Rates of Staphylococcus aureus bloodstream infections (SABSI)

Who developed this tool?

The Safety in Health Care web tool was developed by the Australian Commission on Safety and Quality in Health Care in consultation with technical experts, clinical experts and consumer advocates. These groups will continue to provide valuable input as the platform evolves.

Background

For more information, please contact the project team at: PSRP@safetyandquality.gov.au

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