# AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



# On the Radar

Issue 674 11 November 2024

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**On the Radar** Editor: Dr Niall Johnson, Kylie Tran, Farzana Flora

#### World Antimicrobial Resistance (AMR) Awareness Week (WAAW)

https://www.safetyandquality.gov.au/our-work/antimicrobial-stewardship/world-amr-awareness-week

World Antimicrobial Resistance (AMR) Awareness Week (WAAW) is a global campaign held annually from 18 to 24 November to raise awareness of AMR and encourage best practice among the public, One Health stakeholders and policy makers. The World Health Organization identifies AMR among the top 10 global health threats and Australia has developed a <u>National AMR Strategy</u> to address this issue at a national level.

The theme for 2024 is 'Educate. Advocate. Act now.', which calls on the global community to educate stakeholders on AMR, advocate for bold actions and take concrete actions in response to AMR.

This year also marks the 10th anniversary of the release of the <u>Antimicrobial Stewardship (AMS) Clinical</u> <u>Care Standard</u> – the first Clinical Care Standard developed by the Commission. AMS remains critical strategy in Australia's effort to prevent the development of resistance by promoting appropriate use of antimicrobials.

The Commission has updated a range of resources to support health service organisations participate in WAAW. For more information, visit <u>https://www.safetyandquality.gov.au/our-work/antimicrobial-stewardship/world-amr-awareness-week</u>

#### New community language translations of the Australian Charter of Healthcare Rights and My Healthcare Rights

https://www.safetyandquality.gov.au/our-work/partneringconsumers/australian-charter-healthcare-rights/chartertranslations

The Commission has released new community language translations of the Australian Charter of Healthcare Rights (the Charter) and My Healthcare Rights consumer flyer. Bengali, Burmese, Farsi, Fijian, Filipino, French, Hazaragi, Indonesian, Japanese, Karen, Oromo, Persian, Samoan, Somali, Tagalog, Tamil, Tibetan, Tongan and Ukrainian have joined the existing suite, with a total of 32 community language translations now available.

The Charter describes the rights of all people accessing health care, and provides patients, their families, carers and health service organisations with a shared understanding of healthcare rights. The My Healthcare Rights consumer flyer is a quick-reference summary of the seven healthcare rights and describes what to expect when receiving health care. Patients can use the Charter and the consumer flyer to support conversations with their clinicians about healthcare rights.

The full suite of translations are available at https://www.safetvandquality.gov.au/ourwork/partnering-consumers/australian-charterhealthcare-rights/charter-translations

আমার স্বাস্ত	দ্যসেবা সংক্রান্ত অধিকারসমূহ
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এচি হুলু	নিম্নলিখিত ক্ষেত্রে আমার অধিকার রয়েছেঃ
অন্ট্রো লয়ান চাটরি অব	
হেলথকেয়ার	স্বাস্থ্যসেবা পাওয়া • অমার চাহিন মেনিয় এমন বারাসেনা এবং চিকিসো গাল্যা
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কেন সৰ জালগায় সৰার জন্য এই অধিকাৰসমূহ প্রযোজন	
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যন্ত নিজেন ডিনি বাস্তাসেবা গাল্যার সময় কী কী রাজ্যাশা করতে গারেন ডা এই চার্চিরে	<ul> <li>আমার সংকৃতি, শরিচার, বিশ্বাস এবং শহন্দেরচোতে বীষ্টিত দেলে এবং সেরচোর রতি সমান দেশাসা</li> </ul>
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	<ul> <li>বার জিলাসা করা এক, খোলামেলা ও সক্তার সামে আলোলের অল নেওরা</li> <li>যকন্ত সন্ত্রণ অমার চাওরা অনুযায়ী সান্তাসেরা রালনকার্ত্রীর সামে মিলে সিমান্ত নেওরা</li> </ul>
	<ul> <li>মতন্ত্র পরার অন্যয় মতন্ত্র। পদ্রুয়ার ব্যয়দেশের বেসাপভারে পরে নিমনে বিষয়ে সেবর।</li> <li>পরিকলপনা এবং সিয়ায় রমেশে আমার পরশের সোবদের অস্তর্ভুক্ত করা</li> </ul>
	তথ্য
	<ul> <li>আমার পার্বাচিক অবস্থা, সন্থানা সুবিবাদি একা বিভিন্ন বরদের পরীক্ষা ত চিকিম্সার বুঁকি সম্পর্কে পরিক্ষার কথা পাওরা যাতে করে অমি চিন্তামাবনা করে অমার সিদ্ধান্ত নিতে পারি।</li> </ul>
	<ul> <li>পরিবেশ, অপেজর সময় এবং খরচ সন্দর্কে কথা পাওয়া</li> <li>বাহ্য সংক্রার কথা বাবে অমি বুখবে পরি এবং সেরপো ব্যবহার করতে সুবিধা হয় সেরলা নায়োজন</li> </ul>
	অনুষয়ী সহযেপিতা পাওয়া
	<ul> <li>মামার হাজ্য সম্পর্কির করারলো দেখার জনা অনুরোম করা</li> <li>মামারে ব্যস্তালের ক্রান্ডের সময় কোনো জানিবরা হয়ে খাবলে সেটা কী, কিরাবে ব্য হয়েছিল,</li> </ul>
	আয়ার উপর এর রারাব কী হারে পারে এবং সেবা রাগসেকে নিরাপদ করতে কী পদক্ষেশ নেত্য্য হয়ে। সে সম্পর্কে অবদর হওয়া
	গোপনীয়তা
	<ul> <li>আমার ব্যক্তিগার গোপনীয়রাকে সম্মান দেশালে</li> <li>আমার এক আমার বাছা সংক্রার রক্ষ নিরাপন ও গোপনীয় রামা</li> </ul>
	মতামত জানানো
	<ul> <li>আমার ডিকিমসা রঞ্জিয়াকে রাজবিত না করে মরামার কিলো অভিযোগ রাগনে করা</li> <li>সময়ামার মজারার সাবে আমার সমস্যাতগের সমাধান করা</li> </ul>
	<ul> <li>মায় মভিজনা মনাদের জনানে। এবং চিবিদের ও মাহাসেনার মান উল্লানে মনেয়ালা বরা</li> </ul>

# My healthcare rights

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Safety

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Partnership

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#### **Give feedback**

For more information ask a member of staff or visit AUSTRALIAN COMMISSION

ازخورد بدهيد









س توليد فراد بيگري ملته ف کلند، اين مرافق خري











### Reports

WHO guideline on the prevention and diagnosis of rheumatic fever and rheumatic heart disease
World Health Organization
Geneva: WHO; 2024. p. 53.

https://www.who.int/publications/i/item/9789240100077 URL The WHO's webpage for this new guideline states: 'Rheumatic fever (RF) and Rheumatic heart disease (RHD) are a preventable public health problem in low- and middle-income countries and in marginalized communities in middle- and high-income countries. RF is an autoimmune inflammatory reaction to throat infections (pharyngitis) or possibly to superficial skin and skin structure infections caused by Streptococcus pyogenes, a group A beta-haemolytic Streptococcus (GAS) bacterium. The first episode of RF is commonly seen in children aged 5 to 14 years. Recurrent episodes are most common within 1 year of the first episode but can occur throughout the life course. RHD is characterized by chronic structural and/or functional changes in the heart, most commonly in the valves, caused by one or more episodes of rheumatic fever (RF). RHD most commonly starts in childhood with a diagnostic peak in young adults aged 20 to 39 years. RHD can lead to death or lifelong disability, however, effective early intervention can prevent premature morbidity and mortality. Notes The WHO guideline on the prevention and diagnosis of rheumatic fever (RF) and rheumatic heart disease (RHD) provides evidence-informed recommendations for the prevention and management of RF and RHD. It encompasses three areas; 1) primary prevention of rheumatic fever and rheumatic heart disease, specifically the identification and treatment of suspected group A (beta-haemolytic) Streptococcus (GAS) pharyngitis and skin infections; 2) secondary prevention of recurrent rheumatic fever and of rheumatic heart disease, specifically use of long-term antibiotic prophylaxis, interventions to increase adherence to antibiotic prophylaxis, and screening for early rheumatic heart disease; and 3) management of rheumatic fever, specifically the treatment with anti-inflammatory drugs.' In Australia, as the AIHW notes, 'Acute rheumatic fever (ARF) and rheumatic heart disease (RHD) are preventable diseases disproportionately affecting Aboriginal and Torres Strait Islander (First Nations) people living in regional and remote areas. Prevalence rates were highest in women and children.'

Mental health inpatient settings: Creating conditions for the delivery of safe and therapeutic care to adults. Investigation report

Health Services Safety Investigation Body

Poole: HSSIB; 2024.

1001100110, 2021	
URL	https://www.hssib.org.uk/patient-safety-investigations/mental-health-inpatient-
	settings/investigation-report/
Notes	Recent report from the Health Services Safety Investigation Body (HSSIB) in the UK
	that 'explored the risks to patient safety associated with the workforce and working
	conditions in acute mental health inpatient settings for adults.' The report includes
	findings on the mental health inpatient workforce, built mental health inpatient
	environments, and social and organisational factors influencing mental health inpatient
	care in the UK. The report also includes a number of safety recommendations for
	each of these along with a series of safety observations and suggested safety responses.

## Journal articles

Patient–Clinician Diagnostic Concordance upon Hospital Admission Lam A, Plombon S, Garber A, Garabedian P, Rozenblum R, Griffin JA, et al Applied Clinical Informatics. 2024;15(04):733-742.

ppiled Oninear Informatics. 2024,15(04).755-742.	
DOI	https://doi.org/10.1055/s-0044-1788330
Notes	There are various forms of diagnostic error. It can be said that the failure to communicate a diagnosis clearly to a patient is a diagnostic error. This study, conducted in a US hospital sought to examine the agreement or 'concordance of the admission diagnosis reported by the patient and entered by the clinician' into the electronic health record (EHR). From 157 completed questionnaires provided to patients, 49.0%, 29.3% and 21.7% 'were rated fully concordant, partially concordant, and not concordant, respectively'.

The impact of surgical complications on obstetricians' and gynecologists' well-being and coping mechanisms as second victims

Collings R, Potter C, Gebski V, Janda M, Obermair A

American Journal of Obstetrics and Gynecology. 2024.

DOI	https://doi.org/10.1016/j.ajog.2024.07.043
Notes	Australian study examining how surgical complications can affect health care workers as well as patients. In this study, 727 obstetrics and gynaecology surgeons responded to a survey of their experiences of surgical complications. The authors report that "The vast majority of obstetrics and gynecology surgeons experience a major impact on their health and well-being when one of their patients develops a complication.' It was also found that 'Complications caused most stress when they resulted in poor patient outcomes (653 [90%]), had severe patient consequences (630 [87%]), or were a result of surgeon error (627 [86%]).' Less experienced and female surgeons appeared more likely to report impacts in this survey and less likely to engage with others after complications occurred.

#### Journal for Healthcare Quality

Volume 46, Number 6, November/December 2024

https://journals.lww.com/jhqonline/toc/2024/12000
A new issue of the Journal for Healthcare Quality (JHQ) has been published. Articles in this issue of Journal for Healthcare Quality Pediatric Quality & Safety include:
• Improving <b>Time to Antibiotics for Long-Bone Open Fractures</b> : A Quality Improvement Initiative (Samita M Heslin, Candice King, Robert Schwaner, James Vosswinkel, Adam Singer, Eric J Morley)
• Streamlining <b>Atrial Fibrillation Care</b> : Building a Comprehensive Program to Provide High-Quality, Individualized Care (David Lam, Jen Farrell, Bob Fletcher, Adam Zivin)
<ul> <li>Implementation of an Evidence-Based Treatment Protocol and Order Set for Alcohol Withdrawal Syndrome (Nathan Robert Luzum, Anna Beckius, Thomas W Heinrich, Kimberly Stoner)</li> </ul>
• A Process Evaluation Approach to <b>Central Line–Associated Bloodstream</b> <b>Infection</b> Reduction in a Neonatal Population (Soraya Riley, Erin Osterholm, Emily Vadner, Julianne Cramer)
Collaboration to Remove Barriers to <b>Pump Integration With the Electronic</b> Health Record (Celeste R Romp, Lori Ross, Sabrina Baucom, Breanna K     Dalmolin, Catherine Chang)

٠	Increasing Diabetic Retinopathy Screening in Resident-Run Clinic Through
	Partnership With Ophthalmology Clinic: A Pilot Study (Catherine Mahoney,
	Caitlin Toomey)
٠	The Use of a Single Risk Assessment Tool for Mortality and Numerous
	Hospital-Acquired Conditions (Erwin Wang, Aditya Samaroo, Joseph
	Weisstuch, Bret Rudy)

*Health Affairs* Volume 43, Number 11, November 2024

•	<ul> <li>Is It Possible To Pay For More Equitable Health Outcomes? (M S Gerber)</li> <li>Health Benefits In 2024: Higher Premiums Persist, Employer Strategies For</li> </ul>
Notes	<ul> <li>Anthony Damico, Aubrey Winger, and Emma Wager)</li> <li>Expected Out-Of-Pocket Costs: Comparing Medicare Advantage With Fee-For-Service Medicare (Benedic Ippolito, Erin Trish, and Boris Vabson)</li> <li>Medicare Advantage Plans With High Numbers Of Veterans: Enrollment, Utilization, And Potential Wasteful Spending (Yanlei Ma, Jessica Phelan, Kathleen Yoojin Jeong, Thomas C Tsai, Austin B Frakt, Steven D Pizer, Melissa M Garrido, Allison Dorneo, and José F Figueroa)</li> <li>Resumption Of Medicaid Eligibility Redeterminations: Little Change In Overall Insurance Coverage (Sumedha Gupta, Christopher Behrer, Velda Wang, Jessica S. Banthin, and M Kate Bundorf)</li> <li>Perinatal Health Insurance And Health Care Use By Immigration Status In 6 US States, 2020–22 (Maria W Steenland and Jamie R Daw)</li> <li>Electronic Health Record Documentation Burden Crowds Out Health Information Exchange Use By Primary Care Physicians (A Jay Holmgren, Julia Adler-Milstein, and Nate C Apathy)</li> <li>Small-Molecule Drugs Offer Comparable Health Benefits To Biologics At Lower Costs (Katherine A Clifford, A Alex Levine, Daniel E Enright, Peter J Neumann, and James D Chambers)</li> <li>Evidence That Regulatory And Market Forces Are Driving Adoption Of Biosimilars (Janice Jhang and Troyen A Brennan)</li> <li>School-Entry Vaccine Policies: States' Responses To Federal Recommendations Varied From Swift To Substantially Delayed (Anna Larson, Devon R Minnick, Spreeha Choudhury, and Richard Hughes)</li> <li>US Nonprofit Hospitals Have Widely Varying Criteria To Decide Who Qualifies For Free And Discounted Charity Care (Luke Messac, A T Janke, L H Rogers, I Fonfield, J Walker, E Rushbanks, N V Becker, and G Bai)</li> <li>Loss Of Public Health Emergency Funds Challenges The Financial Viability Of Nursing Homes, Especially Not-For-Profit Facilities (Christopher S Brunt, John R Bowblis, and Robert Applebaum)</li> </ul>

Effects Of Medicaid Waivers On Use Of Medications For <b>Opioid Use</b>
Disorder And Nonfatal Overdoses In 17 States (Stephan Lindner, Kyle Hart,
Brynna Manibusan, Kirbee A Johnston, Dennis McCarty, and K J McConnell)
• Morbidity And Mortality: Delays In My Patient's Cancer Care (A S Rahman)

*Health Affairs Scholar* Volume 2, Issue 10, October 2024

June 2, Issue 10, October 2024		
URL	https://academic.oup.com/healthaffairsscholar/issue/2/10	
	A new issue of <i>Health Affairs</i> Scholar has been published. Articles in this issue of <i>Health Affairs Scholar</i> include:	
	• Exploring the <b>geospatial variations in the public health workforce</b> : implications for diversifying the supply of potential workers in governmental settings (Sezen O Onal et al))	
	• <b>Primary care telehealth utilization</b> by access-challenged populations in Medicare Advantage (Emily Boudreau et al)	
	• <b>Biopharmaceutical pipeline</b> funded by venture capital firms, 2014 to 2024 (So-Yeon Kang et al)	
	• Assessing the feasibility and likelihood of policy options to lower <b>specialty</b> <b>drug costs</b> (Erin A Taylor et al)	
Notes	• Learning from employer experiences with <b>paid leave policy</b> expansions during the COVID-19 pandemic (William H Dow et al)	
	• The opioid industry's use of scientific evidence to advance claims about <b>prescription opioid safety and effectiveness</b> (Ravi Gupta et al)	
	• The impact of <b>Medicaid expansion</b> under the Affordable Care Act on HIV care continuum outcomes across the United States (Peter F Rebeiro et al)	
	• How are <b>US hospitals adopting artificial intelligence</b> ? Early evidence from 2022 (Redwan Bin Abdul Baten)	
	• Understanding the factors that impact <b>federal rulemaking</b> : a survey of former EPA regulators (Rachel J Topazian et al)	
	• Changes in <b>hospital-supported substance use services</b> across US nonprofit hospitals, 2015-2021 (Cory E Cronin et al)	

BMJ Quality & Safety online first articles

URL	https://qualitysafety.bmj.com/content/early/recent
Notes	BMJ Quality & Safety has published a number of 'online first' articles, including:
	• Experiences with diagnostic delay among underserved racial and ethnic
	patients: a systematic review of the qualitative literature (Elena Faugno,
Notes	Alison A Galbraith, Kathleen Walsh, Paul J Maglione, J R Farmer, M-S Ong)
	• Editorial: From insight to action: tackling underperformance in health
	professionals (William Martinez)

International Journal for Quality in Health Care online first articles

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URL	https://academic.oup.com/intqhc/advance-articles	
	International Journal for Quality in Health Care has published a number of 'online first'	
	articles, including:	
	Diagnostic Performance of a Newly-Launched Canadian Fast-Track	
Notes	Ultrasound Clinic by Rheumatologists for the Diagnosis of Giant Cell	
	Arteritis (Jean-Charles Mourot et al)	
	• Use and De-implementation of <b>Fecal Occult Blood Tests</b> in the Acute Care	
	Setting: A Systematic Review and Meta-Analysis (Rebekah O Russell et al)	

## **Online resources**

Australian Living Evidence Collaboration https://livingevidence.org.au/

## [UK] NICE Guidelines and Quality Standards

https://www.nice.org.uk/guidance

The UK's National Institute for Health and Care Excellence (NICE) has published new (or updated) guidelines and quality standards The latest reviews or updates include:

 NICE Guideline NG23 *Menopause: identification and management* <u>https://www.nice.org.uk/guidance/ng23</u>

#### **COVID-19** resources

#### https://www.safetyandquality.gov.au/covid-19

The Australian Commission on Safety and Quality in Health Care has developed a number of resources to assist healthcare organisations, facilities and clinicians. These and other material on COVID-19 are available at <a href="https://www.safetyandquality.gov.au/covid-19">https://www.safetyandquality.gov.au/covid-19</a>

These resources include:



AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

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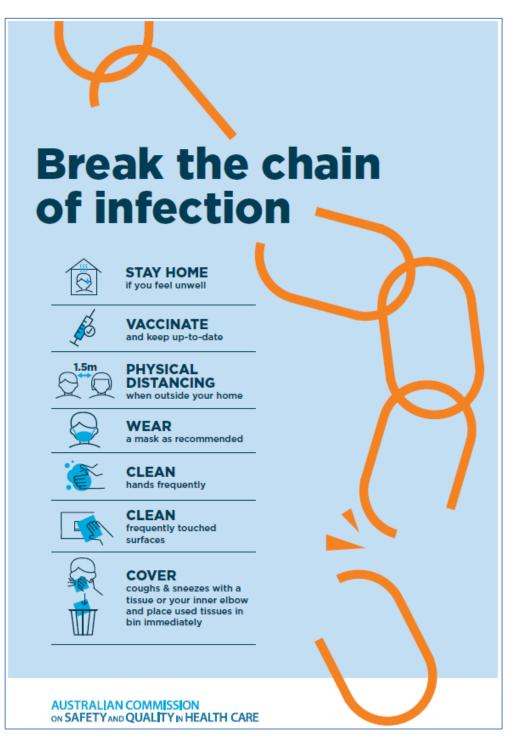
• *Poster – Combined airborne and contact precautions* <u>https://www.safetyandquality.gov.au/publications-and-resources/resource-library/infection-prevention-and-control-poster-combined-airborne-and-contact-precautions</u>



AUSTRALIAN COMMISSION on SAFETY and QUALITY IN HEALTH CARE

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- Environmental Cleaning and Infection Prevention and Control www.safetyandquality.gov.au/environmental-cleaning
- COVID-19 infection prevention and control risk management Guidance https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19infection-prevention-and-control-risk-management-guidance
- Safe care for people with cognitive impairment during COVID-19 https://www.safetyandquality.gov.au/our-work/cognitive-impairment/cognitive-impairmentand-covid-19
- Break the chain of infection poster https://www.safetyandquality.gov.au/publications-and-resources/resource-library/break-chaininfection-poster



• COVID-19 and face masks – Information for consumers https://www.safetyandquality.gov.au/publications-and-resources/resource-library/covid-19and-face-masks-information-consumers

## AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE

## INFORMATION for consumers

# **COVID-19 and face masks**

#### Should I use a face mask?

Wearing face masks may protect you from droplets (small drops) when a person with COVID-19 coughs, speaks or sneezes, and you are less than 1.5 metres away from them. Wearing a mask will also help protect others if you are infected with the virus, but do not have symptoms of infection.

Wearing a face mask in Australia is recommended by health experts in areas where community transmission of COVID-19 is high, whenever physical distancing is not possible. Deciding whether to wear a face mask is your personal choice. Some people may feel more comfortable wearing a face mask in the community.

When thinking about whether wearing a face mask is right for you, consider the following:

- Face masks may protect you when it is not possible to maintain the 1.5 metre physical distance from other people e.g. on a crowded bus or train
- Are you older or do you have other medical conditions like heart disease, diabetes or respiratory illness? People in these groups may get more severe illness if they are infected with COVID-19
- Wearing a face mask will reduce the spread of droplets from your coughs and sneezes to others (however, if you have any cold or flu-like symptoms you should stay home)
- A face mask will not provide you with complete protection from COVID-19. You should also do all of the other things listed below to prevent the spread of COVID-19.

# What can you do to prevent the spread of COVID-19?

Stopping the spread of COVID-19 is everyone's responsibility. The most important things that you can do to protect yourself and others are to:

- Stay at home when you are unwell, with even mild respiratory symptoms
- Regularly wash your hands with soap and water or use an alcohol-based hand rub
- Do not touch your face
- Do not touch surfaces that may be contaminated with the virus
- Stay at least 1.5 metres away from other people (physical distancing)
- Cover your mouth when you cough by coughing into your elbow, or into a tissue. Throw the tissue away immediately.



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