

Pre-operative Anaemia Management for patients undergoing major elective surgeries at Northern Health

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Northern Health



Five campuses

- The Northern Hospital (TNH-Main)
- Broadmeadows Health Service(BHS),
- Bundoora Extended Care Centre (BECC),
- Craigieburn Health Service(CHS),
- Panch Health Service

844 points of care

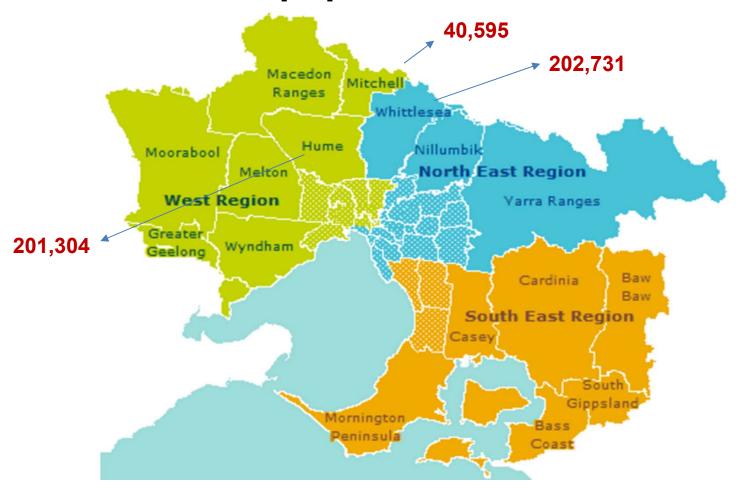
- 553 The Northern Hospital (TNH-Main)
- 162 Broadmeadows Health Service(BHS),
- 117 Bundoora Extended Care Centre (BECC),
- 12 Craigieburn Health Service(CHS),
- Panch Health Service

Community Partnership

Kilmore and District Hospital, Plenty Valley Community Health Service, Dianella Community, Eastern Primary Care Network



Northern Health catchment area 444,630 population as of 2016



Australia's top 20 fastest growing areas with projected growth of 59% between 2016-2031



Challenges

- Significant organisational change for the past two years.
- Organisation's competing priorities due to expanding growth and needs of the population.
- Financial sustainability of the PBM project within the organisation.







Enablers

- Supportive Executives and Clinical Program Directors
- Strong Clinical Improvement Committee in Transfusion
- Resilient staffs
- Supportive PBM Collaborative program from the Commission





Achievements

- Developed and formalised Preoperative anaemia guidelines.
- Developed Iron infusion process of ordering.
- Embedded preoperative anaemia management in *Proactive Intervention Medical Assessment in Elderly Elective Surgical Patients* (P.R.IM.E.)
- Established Surgical Liaison Coordinator in the optimisation of patients condition pre-surgery.
- Integrated Patient Blood Management program and concepts in the education program/packages for clinicians.





Conclusion

The key learning in implementing this QI process?

- Every change has its own season and proper timing.
- It is important to discern the time and season for change to obtain deeper engagement.

Key message for other Health Services for PBM?

- Each health service is different and unique.
- Decides what works within your organisation.

How the Collaborative made a difference to your hospital and your patients

- Improved patients outcomes
- Decreased patient's surgical waiting time
- Improved patient's engagement
- Achieved and met National Quality Health Care Standard requirements for Accreditation.



