AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE



On the Radar

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On the Radar

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Consultation: Patient centred care and consumer engagement

The Royal Australasian College of Physicians, in collaboration with Health Issues Centre, is developing a patient centred care and consumer engagement framework to improve the way the College engages with health care consumers. A series of consultation workshops are being held. The remaining workshops are to be held in:

Sydney, Thurs 15 October 2015 Gold Coast, Wed 21 October 2015 Adelaide, Thurs 22 October 2015

You can register your interest by emailing evaluation@racp.edu.au

Reports

How should we think about value in health and care?

Realising the Value, 2015, p. 24.

	combing the value. 2015. p. 21.		
Į	JRL	http://www.nesta.org.uk/publications/how-should-we-think-about-value-health-and-care	
N	Votes	One of the debates that has emerged from discussions of variation, waste and appropriateness is that of value(s). For example <i>The Commissioning Review</i> has an item on 'The right values' written by the co-founders of NHS Right Care (available at http://www.thecommissioningreview.com/article/right-values). NHS Right Care identifies three types of value:	

Allocative value
Technical value, (similar to efficiency)
 Personalised value.
The UK's Realising the Value consortium have released this brief Discussion Paper
as is a step towards creating a new articulation of value" as part of "demonstrating
the value of people and communities in their own health and care." The paper is
intended to provoke consideration – and discussion – of the issues of value in
health care and readers are invited to offer their feedback and perspectives.

Journal articles

Who is less likely to die in association with improved National Emergency Access Target (NEAT) compliance for emergency admissions in a tertiary referral hospital?

Sullivan C, Staib A, Eley R, Griffin B, Cattell R, Flores J, et al Australian Health Review. 2015 [epub].

astranan Hearth Review. 2015 [epao].	
DOI	http://dx.doi.org/10.1071/AH14242
	Paper reporting on the examination of the changes in patient mortality in a
	Queensland hospital that had reported "a near halving in mortality in association
	with a doubling in National Emergency Access Target (NEAT) compliance over a
	2-year period from 2012 to 2014." The retrospective analysis revealed that
Notes	"Improved NEAT compliance as a result of clinical redesign is associated with
	improved in-patient mortality among particular subgroups of emergency
	admissions, namely older patients with complex medical conditions, those
	presenting after hours and on weekends and those presenting with time-sensitive
	acute cardiorespiratory conditions."

Avoidability of hospital deaths and association with hospital-wide mortality ratios: retrospective case record review and regression analysis

Hogan H, Zipfel R, Neuburger J, Hutchings A, Darzi A, Black N BMJ. 2015 2015-07-14 22:01:15;351.

1110, 2010 2010 07 11 22/01/10/0017	
DOI	http://dx.doi.org/10.1136/bmj.h3239
	This UK study was based on retrospective case record review of 100 randomly
	selected hospital deaths from each trust in 34 English acute hospital trusts (10 in
	2009 and 24 in 2012/13) that were randomly selected from across the spectrum of
	hospital standardised mortality ratio results. The authors report that in their sample,
Notes	the proportion of avoidable deaths was 3.6% (95% confidence interval 3.0% to
notes	4.3%). The authors fall on one side of the debate on HSMRs and asset that
	"reviews of individual deaths should focus on identifying ways of improving the
	quality of care, whereas the use of standardised mortality ratios should be restricted
	to assessing the quality of care for conditions with high case fatality for which good
	quality clinical data exist."

Increased mortality associated with weekend hospital admission: a case for expanded seven day services?

Freemantle N, Ray D, McNulty D, Rosser D, Bennett S, Keogh BE, et al. BMJ. 2015 2015-09-05 22:15:46;351.

DOI	http://dx.doi.org/10.1136/bmj.h4596
	Another contentious topic in the UK (as the use of HSMRs is) is that of the
	weekend effect and seven day operation of acute hospitals. This paper reports on a
	study updating an earlier analysis that had shown that "admission at the weekend
	(Saturday and Sunday) was associated with a significantly increased risk of in-
	hospital death compared with midweek admission, but being in hospital at the
	weekend was associated with reduced risk of death."
	This study had three main objectives:
	1. characterise the patient population admitted at weekend
	2. examine whether, after robust adjustment for case mix, weekend admission
	carries an increased 30 day mortality risk compared with midweek
	admission
Notes	3. estimate whether mortality risk differs between hospital stay at weekends and during the week.
	The key findings from the study are summarised as:
	Patients admitted at the weekend are more likely to be in the highest category of risk of death
	Patients admitted on Saturday or Sunday face an increased likelihood
	of death even when severity of illness is accounted for
	An additional risk of death exists for admission on Monday and Friday
	extending the weekend effect to these two days
	• [In England] Around 11 000 more patients die each year within 30 days
	from admission occurring between Friday and Monday compared with
	admission on the remaining days of the week.

High risk of adverse events in hospitalised hip fracture patients of 65 years and older: results of a retrospective record review study

Merten H, Johannesma PC, Lubberding S, Zegers M, Langelaan M, Jukema GN, et al. BMJ Open. 2015 September 1, 2015;5(9).

DOI http://dx.doi.org/10.1136/bmjopen-2014-006663	
Paper reporting on a retrospective record review study 616 hip fracture patients admitted to surgical or orthopaedic departments in four Dutch hospitals in 2007 that sought to examine the scale, preventability, causes and prevention strategies adverse events in this patient group. The review found a high rate of adverse events: "114 (19%) of the 616 patients in the study experienced one or more adverse events; 49 of these were preventable. The majority of the adverse events (70%) was related to the surgical procedure and many resulted in an intervention or additional treatment (67%). Human cause contributed to 53% of the adverse events, followed by patient-related factors (39%)." The authors conclude that "The high percentage of preventable adverse events found in this study shows that care for older hospitalised hip fracture patients should be improved. More training and quality assurance is required to provide safer care and to reduce the number of preventable adverse events in this vulneral patient group."	res of s in able.

Health Affairs

Vol. 34, No. 10, October 2015

URL	http://content.healthaffairs.org/content/34/10.toc
	A new issue of <i>Health Affairs</i> has been published. Articles in this issue of the
	Health Affairs include:
	• The Interplay Between Health And Social Supports (Alan R. Weil)
	An Overdose Antidote Goes Mainstream (Keith Humphreys)
	 Connecticut's 'Money Follows The Person' Yields Positive Results For
	Transitioning People Out Of Institutions (Julie Robison, Martha Porter,
	Noreen Shugrue, Alison Kleppinger, and Dawn Lambert)
	US Prevalence And Predictors Of Informal Caregiving For Dementia
	(Esther M. Friedman, Regina A. Shih, Kenneth M. Langa, and M D Hurd)
	The Disproportionate Impact Of Dementia On Family And Unpaid
Notes	Caregiving To Older Adults (Judith D Kasper, Vicki A Freedman, Brenda
	C Spillman, and Jennifer L Wolff)
	• Integrated Payment And Delivery Models Offer Opportunities And
	Challenges For Residential Care Facilities (David C Grabowski, Daryl J
	Caudry, Katie M Dean, and David G Stevenson)
	Broad Hepatitis C Treatment Scenarios Return Substantial Health Gains,
	But Capacity Is A Concern (Karen Van Nuys, Ronald Brookmeyer,
	Jacquelyn W Chou, David Dreyfus, Douglas Dieterich, and D P Goldman)
	• Risk Selection Threatens Quality Of Care For Certain Patients: Lessons
	From Europe's Health Insurance Exchanges (Wynand P M M van de Ven,
	Richard C van Kleef, and Rene C J A van Vliet)

BMJ Quality and Safety online first articles

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URL	http://qualitysafety.bmj.com/content/early/recent
	BMJ Quality and Safety has published a number of 'online first' articles, including:
	Role of emotional competence in residents' simulated emergency care
	performance: a mixed-methods study (Leonore Bourgeon, Mourad
Notes	Bensalah, Anthony Vacher, Jean-Claude Ardouin, Bruno Debien)
Notes	• Secular trends and evaluation of complex interventions : the rising tide
	phenomenon (Yen-Fu Chen, Karla Hemming, A J Stevens, R J Lilford)
	• Why evaluate 'common sense' quality and safety interventions? (Angus
	IG Ramsay, Naomi J Fulop)

Online resources

[USA] RightCare Action Week

http://rightcareactionweek.org/

Stemming from concerns about waste, over-utilisation, inappropriateness of care and the potential for harm from these, this RightCare Alliance network, with the Lown Institute will launch RightCare Action Week (18–24 October) — calling for clinicians all over the USA to take action to highlight a specific dysfunction in health care and demonstrate to their colleagues and the public how it can be changed for the better.

[USA] The 'Must Do' List: Certain Patient Safety Rules Should Not Be Elective http://healthaffairs.org/blog/2015/08/20/the-must-do-list-certain-patient-safety-rules-should-not-be-elective/

This blog post at the *Health Affairs* site, written by Robert Wachter, sets out his belief that "the time has come to articulate criteria for "**must do**" **safety practices**: practices that have sufficiently compelling supportive evidence that clinicians should not have the right of individual veto." He goes on to describe the "proposed criteria for "must do" practices and argue that two practices—**hand hygiene** and **influenza vaccination** for health care workers—should currently qualify."

Criteria For Placing Safety Practices On The "Must Do" List

- 1. The patient safety problem that is being addressed is **important**
- The practice has been demonstrated by research or expert consensus to be effective in reducing harm
- 3. The **impact** of compliance with the practice is substantial, i.e., a significant number of patient harms would be prevented
- Universal compliance with the practice, and auditing such compliance, is feasible for clinicians, health care organizations, and accreditors
- The practice has been accepted as a standard by the National Quality Forum, relevant specialty societies, and by broad professional consensus

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